

## Wagga Wagga Quarry Complaints Register

To lodge a complaint, contact the Wagga Wagga Quarry Manager on 0407 060 169

Month/ Year	Incident Time & Date	Complainant Details	Mode of Complaints	Nature of Complaint	Comments	Action Taken
<b>2022</b>						
Jan-21					No complaints lodged	
Feb-21					No complaints lodged	
Mar-21					No complaints lodged	
Apr-21					No complaints lodged	
May-21					No complaints lodged	
Jun-21					No complaints lodged	
Jul-21					No complaints lodged	
Aug-21					No complaints lodged	
Sep-21					No complaints lodged	
Oct-21					No complaints lodged	
Nov-21					No complaints lodged	
Dec-21					No complaints lodged	
<b>2021</b>						
Jan-21					No complaints lodged	
Feb-21					No complaints lodged	
Mar-21					No complaints lodged	
Apr-21					No complaints lodged	
May-21					No complaints lodged	
Jun-21					No complaints lodged	
Jul-21					No complaints lodged	
Aug-21	1/08/2021 5pm	Noisy pump noises during the night	E-mail	Noise	"We have been concerned about what is possibly a noisy pump ongoing at Quarry opposite our property.... we can hear it at night and particularly Sundays as we often have a fire and do outdoor activities by the river as a family. Originally you'd sent through hours that Quarry operates which included no operations on Sundays and 6pm finish weekdays and Saturday. Please can she advise of what pump noise is."	QM discussed the matter with the neighbour and found resolution so that the pump can continue to operate and not be heard by the neighbour.
Sep-21					No complaints lodged	
Oct-21					No complaints lodged	
Nov-21					No complaints lodged	
Dec-21					No complaints lodged	
<b>2020</b>						
Jan-20					No complaints lodged	

Feb-20						No complaints lodged
Mar-20						No complaints lodged
Apr-20						No complaints lodged
May-20						No complaints lodged
Jun-20						No complaints lodged
Jul-20						No complaints lodged
Aug-20						No complaints lodged
Sep-20						No complaints lodged
Oct-20						No complaints lodged
Nov-20						No complaints lodged
Dec-20						No complaints lodged
<b>2019</b>						
Jan-19						No complaints lodged
Feb-19						No complaints lodged
Mar-19						No complaints lodged
Apr-19						No complaints lodged
May-19						No complaints lodged
Jun-19						No complaints lodged
Jul-19						No complaints lodged
Aug-19						No complaints lodged
Sep-19						No complaints lodged
Oct-19						No complaints lodged
Nov-19						No complaints lodged
Dec-19						No complaints lodged
<b>2018</b>						
Jan-18						No complaints lodged
Feb-18						No complaints lodged
Mar-18						No complaints lodged
Apr-18						No complaints lodged
May-18	03.05.2018 N/A	N/A	Phone call to quarry office	Dust (request)	A local community member rang Mark Porter to ask if the road outside his property on Roach Road could be wet down. This request was due to the local community members concern that dust might blow into his freshly painted house	Mark Porter organised to wet down the section of road that could potentially impact on the local community member's property. He also communicated with the community member that the action had been undertaken. The community member was satisfied with the result and thanked Mark for his help.
Jun-18						No complaints lodged
Jul-18						No complaints lodged
Aug-18						No complaints lodged

Sep-18	No complaints lodged
Oct-18	No complaints lodged
Nov-18	No complaints lodged
Dec-18	No complaints lodged
<b>2017</b>	
Jan-17	No complaints lodged
Feb-17	No complaints lodged
Mar-17	No complaints lodged
Apr-17	No complaints lodged
May-17	No complaints lodged
Jun-17	No complaints lodged
Jul-17	No complaints lodged
Aug-17	No complaints lodged
Sep-17	No complaints lodged
Oct-17	No complaints lodged
Nov-17	No complaints lodged
Dec-17	No complaints lodged
<b>2016</b>	
Jan-16	No complaints lodged
Feb-16	No complaints lodged
Mar-16	No complaints lodged
Apr-16	No complaints lodged
May-16	No complaints lodged
Jun-16	No complaints lodged
Jul-16	No complaints lodged
Aug-16	No complaints lodged
Sep-16	No complaints lodged
Oct-16	No complaints lodged
Nov-16	No complaints lodged
Dec-16	No complaints lodged
<b>2015</b>	
Jan-15	No complaints lodged
Feb-15	No complaints lodged
Mar-15	No complaints lodged
Apr-15	No complaints lodged
May-15	No complaints lodged
Jun-15	No complaints lodged
Jul-15	No complaints lodged
Aug-15	No complaints lodged
Sep-15	No complaints lodged
Oct-15	No complaints lodged
Nov-15	No complaints lodged

Nov-15	No complaints lodged
Dec-15	No complaints lodged
<b>2014</b>	
Jan-14	No complaints lodged
Feb-14	No complaints lodged
Mar-14	No complaints lodged
Apr-14	No complaints lodged
May-14	No complaints lodged
Jun-14	No complaints lodged
Jul-14	No complaints lodged
Aug-14	No complaints lodged
Sep-14	No complaints lodged
Oct-14	No complaints lodged
Nov-14	No complaints lodged
Dec-14	No complaints lodged
<b>2013</b>	
Jan-13	No complaints lodged
Feb-13	No complaints lodged
Mar-13	No complaints lodged
Apr-13	No complaints lodged
May-13	No complaints lodged
Jun-13	No complaints lodged
Jul-13	No complaints lodged
Aug-13	No complaints lodged
Sep-13	No complaints lodged
Oct-13	No complaints lodged
Nov-13	No complaints lodged
Dec-13	No complaints lodged
<b>2012</b>	
Jan-12	No complaints lodged
Feb-12	No complaints lodged
Mar-12	No complaints lodged
Apr-12	No complaints lodged
May-12	No complaints lodged
Jun-12	No complaints lodged
Jul-12	No complaints lodged
Aug-12	No complaints lodged
Sep-12	No complaints lodged
Oct-12	No complaints lodged
Nov-12	No complaints lodged
Dec-12	No complaints lodged