

Product Transport Monitoring

Bass Point Quarry

Q4 2021

Report Author: Chelsea Flood

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1. Introduction

This document has been prepared by Hanson Construction Materials Pty Ltd (Hanson) to fulfil the reporting requirements stipulated in *Schedule 3, Condition 31* of Project Approval MP 08_0143 (the Approval). A summary table of how Hanson meet the requirements of *Schedule 3, Condition 31* is provided below as **Table 1**.

Table 1: Summary table of how Hanson meet the requirements of *Schedule 3, Condition 31* of the Approval.

Schedule 3, Condition 31	Section in document
Monitoring of Product Transport	
31. The Proponent must:	
(a) keep accurate records of:	
<ul style="list-style-type: none"> • the amount of quarry products transported from the site (monthly and annually); 	Section 3
<ul style="list-style-type: none"> • the regional destination of quarry products transported from the site; and 	Section 3
<ul style="list-style-type: none"> • all laden truck movements (ie dispatch of trucks carrying quarry products or concrete) from the site (hourly, daily, weekly, monthly and annually); and 	Section 2
(b) publish these records on its website on a quarterly basis.	Noted

Attention should also be drawn to other conditions in the Approval relevant to product transport, specifically *Schedule 2, Condition 7* and *Schedule 2, Condition 8*, which stipulate limits for annual volume of products transported and the numbers of laden trucks dispatched, respectively.

Extractive Material Transport

7. The Proponent must not permit to be transported from the site:
- (a) more than 4 million tonnes of quarry products in any calendar year; or
 - (b) more than 3 million tonnes of quarry products by road in any calendar year.

Transport of Products

8. The Proponent must limit the dispatch of trucks carrying quarry products or concrete from the site to the levels shown in Table 1.

Table 1: Laden Truck Dispatch Hours

Period	Maximum Laden Truck Dispatch
7 am – 10 pm	40 in any hour
10 pm – 7 am	23 in any hour
5 am – 6 am (Monday to Friday only and excluding Public Holidays)	27
6 am – 7 am (Monday to Friday only and excluding Public Holidays)	38
24-hour calendar day	500

2. Laden truck movements

Schedule 3, Condition 31 requires Hanson to publish records of laden truck movements from the site on an hourly, daily, weekly, monthly, and annual basis (see **Section 1**). The complete laden truck dispatch report is included as **Appendix A**. The compliance status of laden truck movements for the fourth quarter of 2021 (i.e. 01/10/2021 to 31/12/2021 inclusive) is discussed in **Section 2.1**, **Section 2.2**, **Section 2.3**, **Section 2.4**, and **Section 2.5**.

2.1. Hourly laden truck dispatch

There were no non-compliances with the hourly laden truck dispatch limits (*Schedule 2, Condition 8*) during the fourth quarter of 2021.

There was one apparent non-compliance at 0500am to 0600am on 11 December 2021. Records indicated that 24 laden vehicles were dispatched but the prevailing limit at the time was 23 laden vehicles. Upon investigation, there was once instance of a 'split load', whereby a single vehicle is ticketed twice because it is carrying two different products. This therefore does not constitute a non-compliance as there were indeed only 23 laden vehicles dispatched.

See **Appendix A** for the complete laden truck dispatch report.

2.2. Daily laden truck dispatch

There were no non-compliances with the daily laden truck limit (*Schedule 2, Condition 8*) during the fourth quarter of 2021. See **Appendix A** for the complete laden truck dispatch report.

2.3. Weekly laden truck dispatch

There is no applicable limit for weekly laden truck dispatch (*Schedule 2, Condition 8*), so compliance status is not applicable. See **Appendix A** for the complete laden truck dispatch report.

2.4. Monthly laden truck dispatch

There is no applicable limit for monthly laden truck dispatch (*Schedule 2, Condition 8*), so compliance status is not applicable. See **Appendix A** for the complete laden truck dispatch report.

2.5. Annual laden truck dispatch

There is no applicable limit for annual laden truck dispatch (*Schedule 2, Condition 8*), so compliance status is not applicable. See **Appendix A** for the complete laden truck dispatch report for the fourth quarter of 2021. A summary of annual laden truck dispatch is provided in **Table 2**. See **Appendix B** for the complete laden truck dispatch report for the first, second, and third quarters of 2021.

Table 2: Summary of annual laden truck dispatch for 2021.

Quarter	Sum																								
	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
Q1	36	188	64	51	101	676	1,359	1,235	908	941	1,085	1,287	1,142	897	693	459	336	431	346	185	178	280	316	311	180
Q2	35	170	56	72	185	931	1,493	1,519	996	1,137	1,112	1,452	1,318	1,014	876	539	351	498	490	219	201	302	357	320	293
Q3	29	105	29	37	112	641	1,131	1,265	960	1,054	1,037	1,227	1,035	836	744	435	332	456	392	176	140	255	224	248	129
Q4	15	150	31	42	124	857	1460	1213	912	1108	1181	1379	1102	800	783	606	407	525	485	250	203	307	295	295	190
Total	115	613	180	202	522	3105	5443	5232	3776	4240	4415	5345	4597	3547	3096	2039	1426	1910	1713	830	722	1144	1192	1174	792
Grand total	57370																								

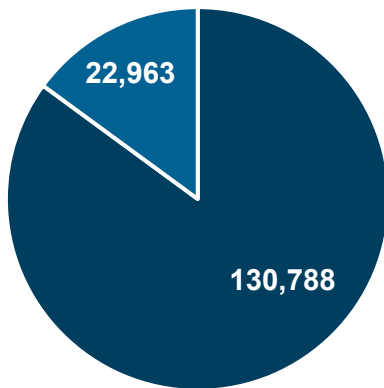
3. Regional destination of quarry products

Schedule 3, Condition 31 requires Hanson to publish records of the monthly and annual volume of quarry products transported from the site, as well as the regional destination (see Section 1). To meet this requirement, customer delivery records were classified under the Local Land Services regions.

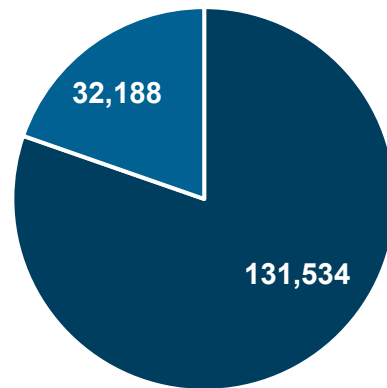
3.1. Monthly regional destination of quarry products

Monthly volumes of quarry products transported from site to different regional destinations have been visually represented below (Figure 1(a), Figure 1(b), and Figure 1(c)).

(a)



(b)



(c)

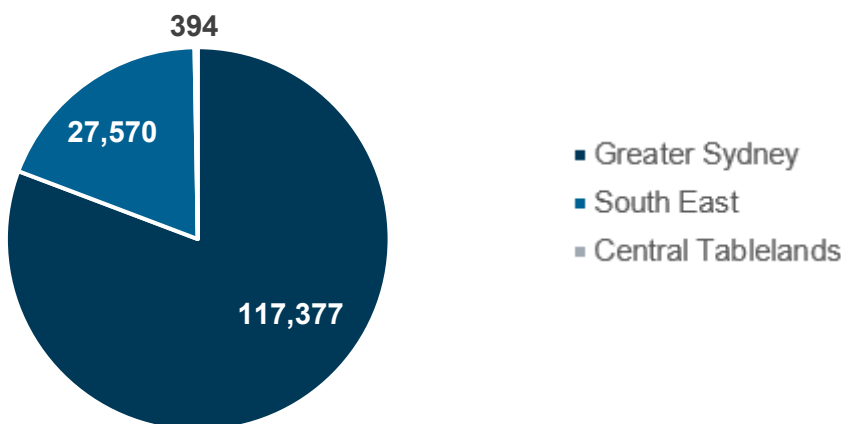


Figure 1: Volume of quarry products (tonnes) transported to different regional destinations for the months of (a) October 2021; (b) November 2021; and (c) December 2021.

3.2. Annual regional destination of quarry products

Annual volumes of quarry products transported from site to different regional destinations have been summarised in **Table 3** and visually represented in **Figure 2**. Compliance with *Schedule 2, Condition 7* is shown in **Table 4**.

Table 3: Annual volume of quarry products (tonnes) transported to different regional destinations.

Regional destination	Volume (tonnes)
Greater Sydney	1,407,418
South East	409,476
Central Tablelands	394

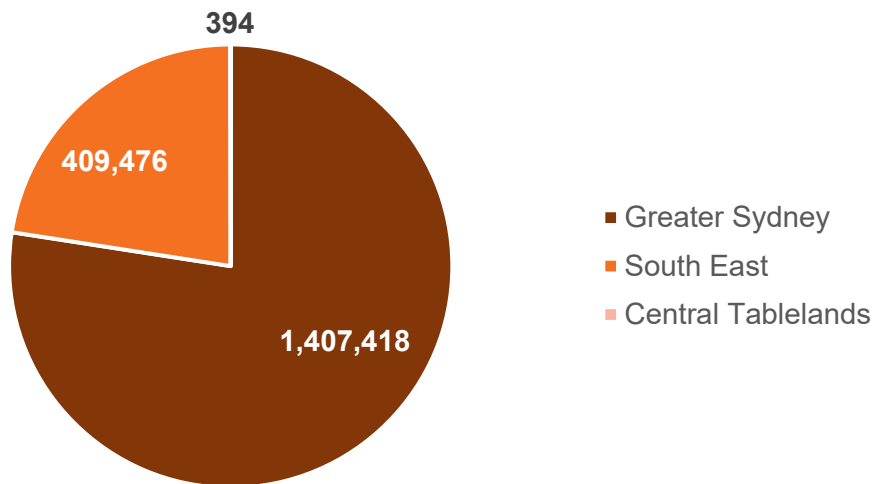


Figure 2: Annual volume of quarry products (tonnes) transported to different regional destinations.

Table 4: Compliance with *Schedule 2, Condition 7*.

Annual volume transported (tonnes)	Limit from <i>Schedule 2, Condition 7</i> (tonnes)	Compliant? (Yes / No)
1,817,288	3,000,000*	Yes

* Hanson are not currently transporting any products by ship.

Appendix A

Table A1: Hourly and daily truck dispatch report for the fourth quarter of 2021 (i.e. 01/10/2021 to 31/12/2021 inclusive). Deliveries has been abbreviated to dlvs. Dates on which there were no trucks dispatched have been omitted from the report. Exceedances are shaded orange. Data that has been amended (e.g. due to split loads) are shaded yellow.

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
1/10/2021	240	0	2	0	0	2	18	21	18	20	28	18	19	27	16	10	3	1	7	10	2	2	5	7	4	0
2/10/2021	54	2	1	0	1	0	0	22	4	4	2	6	11	3	0	0	0	0	0	0	0	0	0	0	0	0
5/10/2021	174	0	0	0	0	0	8	18	11	12	16	9	16	11	6	12	9	9	8	7	1	3	6	5	5	2
6/10/2021	280	0	3	1	2	1	15	19	21	15	10	18	32	31	17	16	10	10	21	13	3	3	8	4	4	3
7/10/2021	301	0	2	1	0	5	18	21	24	21	18	22	35	26	20	21	13	12	12	6	2	2	9	3	4	4
8/10/2021	327	0	6	2	1	1	16	22	27	27	23	23	30	27	28	16	12	9	7	16	4	3	10	8	2	7
9/10/2021	125	0	6	0	1	1	2	23	23	17	14	13	16	5	3	1	0	0	0	0	0	0	0	0	0	0
10/10/2021	4	0	0	0	0	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11/10/2021	183	0	0	0	0	0	10	25	31	19	11	17	6	10	8	5	2	2	6	11	3	2	7	5	1	2
12/10/2021	152	0	0	1	2	1	6	11	17	14	9	11	15	10	6	5	2	4	6	9	7	4	3	5	3	1
13/10/2021	171	0	0	0	0	1	7	12	15	12	24	20	15	14	8	3	5	1	6	9	2	0	5	8	4	0
14/10/2021	134	0	0	0	0	0	10	11	8	14	10	14	10	9	6	3	2	3	4	9	6	3	1	6	3	2
15/10/2021	134	0	2	0	0	0	7	8	9	6	16	12	8	13	2	6	6	2	7	8	2	2	8	5	5	0
16/10/2021	60	0	1	0	0	0	0	16	8	14	6	7	4	4	0	0	0	0	0	0	0	0	0	0	0	0
17/10/2021	4	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0
18/10/2021	241	0	0	0	0	0	8	27	20	10	16	21	22	25	14	14	7	12	10	11	3	4	5	8	2	2
19/10/2021	249	0	3	0	0	2	19	20	21	14	17	24	22	17	14	10	5	5	10	11	8	4	6	5	8	4
20/10/2021	203	0	2	0	0	4	19	17	17	15	16	11	17	17	11	6	4	7	7	7	7	3	5	4	4	3
21/10/2021	245	0	3	0	1	2	14	17	9	25	19	18	21	22	16	13	15	9	15	6	6	2	2	3	5	2
22/10/2021	241	0	2	1	0	5	14	24	19	14	17	15	32	14	17	11	10	9	11	9	2	2	2	5	3	3
23/10/2021	93	1	0	1	0	2	4	23	14	7	14	7	9	12	0	0	0	0	0	0	0	0	0	0	0	0
25/10/2021	232	0	0	0	0	0	8	27	21	10	14	19	22	21	14	12	8	7	5	12	3	7	4	8	5	5
26/10/2021	259	0	2	0	1	1	22	16	19	7	16	22	10	23	14	22	12	13	11	10	5	5	9	6	8	5
27/10/2021	253	1	5	1	0	3	14	18	21	14	20	14	14	27	16	10	11	10	9	11	6	3	4	9	6	7
28/10/2021	276	0	3	1	1	2	17	22	17	11	25	15	33	21	20	21	20	6	6	11	1	1	5	5	10	2

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
29/10/2021	221	0	5	1	0	5	21	22	15	15	19	20	21	8	9	8	6	9	8	5	3	3	3	4	8	3
30/10/2021	91	2	3	0	0	0	2	21	17	11	6	14	11	6	0	0	0	0	0	0	0	0	0	0	0	0
31/10/2021	3	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1/11/2021	223	1	0	0	0	0	7	27	26	13	12	10	24	15	4	14	6	11	10	8	9	5	6	4	5	7
2/11/2021	262	1	9	1	0	3	17	19	20	24	18	16	25	19	13	13	11	10	8	10	7	5	4	3	5	2
3/11/2021	257	0	1	1	0	2	16	17	22	14	25	20	17	19	17	14	15	10	14	8	4	4	10	2	2	3
4/11/2021	228	1	5	0	1	3	16	25	14	15	17	23	23	24	13	7	6	3	8	5	4	3	4	4	4	1
5/11/2021	102	0	2	0	0	0	12	12	8	8	8	4	10	10	0	1	5	0	3	4	5	4	1	4	1	0
6/11/2021	51	0	0	0	0	0	1	21	3	6	4	9	4	3	0	0	0	0	0	0	0	0	0	0	0	0
7/11/2021	3	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0
8/11/2021	123	0	0	0	0	0	11	15	3	9	8	8	8	10	0	4	7	1	10	5	2	8	8	2	2	2
9/11/2021	251	0	2	0	0	1	18	20	12	15	18	19	28	25	15	17	12	10	12	3	4	3	3	6	3	5
10/11/2021	158	0	3	0	0	2	23	16	8	16	17	6	15	6	4	2	4	2	5	5	3	3	5	6	4	3
11/11/2021	152	0	0	0	0	2	7	8	2	10	14	19	27	16	8	3	5	2	4	4	3	4	4	5	3	2
12/11/2021	97	0	1	0	0	2	12	10	6	7	7	7	5	5	2	2	6	5	7	4	0	0	3	3	3	0
13/11/2021	67	0	0	0	0	0	7	21	8	5	7	9	9	1	0	0	0	0	0	0	0	0	0	0	0	0
14/11/2021	5	0	0	0	0	0	0	0	0	0	1	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0
15/11/2021	214	0	0	0	0	0	9	26	21	8	12	10	19	15	12	14	12	10	10	9	6	4	4	2	7	4
16/11/2021	263	0	5	0	2	5	13	16	19	11	15	18	16	24	18	16	9	7	11	14	12	5	8	8	7	4
17/11/2021	317	1	4	3	6	5	10	22	15	20	24	26	25	18	23	19	21	15	17	14	7	4	7	5	4	3
18/11/2021	290	1	2	1	3	2	17	22	20	13	20	21	31	17	20	15	24	11	11	12	5	7	6	4	3	3
19/11/2021	224	0	2	0	2	1	15	19	19	17	17	16	25	16	13	15	10	3	6	6	4	7	2	6	2	1
20/11/2021	80	0	2	0	0	2	2	17	16	12	8	12	6	2	0	0	1	0	0	0	0	0	0	0	0	0
21/11/2021	4	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0
22/11/2021	224	0	0	0	0	0	11	25	19	13	10	18	16	15	17	16	14	7	9	9	6	1	7	3	7	1
23/11/2021	270	0	1	0	3	1	22	27	14	7	26	16	29	17	21	16	14	3	9	8	5	5	11	1	9	5
24/11/2021	304	0	3	2	0	1	16	22	18	13	25	21	28	18	24	31	20	9	9	8	7	3	4	9	6	7
25/11/2021	221	0	4	1	0	1	15	21	13	11	21	17	22	18	14	14	12	4	5	5	4	3	1	6	5	4
26/11/2021	90	0	2	0	0	4	9	23	7	4	5	10	8	2	1	2	0	0	3	4	0	0	1	4	1	0
27/11/2021	35	0	2	0	0	1	0	17	2	1	6	5	1	0	0	0	0	0	0	0	0	0	0	0	0	0
28/11/2021	11	0	0	0	0	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	1	1
29/11/2021	272	0	1	0	0	0	6	25	13	14	15	24	27	27	16	22	21	11	7	10	3	8	4	11	5	2
30/11/2021	325	0	6	1	0	3	13	22	23	22	14	25	24	23	21	18	21	16	16	10	6	2	10	11	11	7
1/12/2021	245	1	5	0	2	4	19	19	20	9	18	23	24	19	11	8	6	8	11	8	8	3	6	2	8	4
2/12/2021	273	1	3	0	1	5	14	22	15	15	21	18	26	16	14	19	13	7	13	11	5	5	9	7	9	5

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
3/12/2021	270	0	4	0	2	3	14	19	17	14	17	20	32	18	20	14	8	8	11	7	7	6	10	6	4	9
4/12/2021	87	0	0	0	0	1	1	19	12	5	12	17	14	5	0	1	0	0	0	0	0	0	0	0	0	0
5/12/2021	4	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6/12/2021	257	1	0	0	0	0	6	27	27	11	21	13	28	23	13	16	17	6	10	11	5	5	5	2	6	5
7/12/2021	252	0	5	1	0	3	21	19	17	15	22	22	17	15	16	21	14	5	6	10	3	3	6	3	5	3
8/12/2021	315	0	0	1	0	4	15	26	27	14	22	19	31	23	21	22	23	16	10	9	5	2	7	5	7	6
9/12/2021	182	0	4	0	0	3	16	19	19	7	19	19	15	14	8	2	1	0	2	3	3	6	4	5	10	3
10/12/2021	203	0	3	0	0	2	12	21	19	14	12	15	26	19	7	10	8	2	6	9	2	3	2	4	2	5
11/12/2021	104	0	0	0	1	0	1	23	20	16	14	8	17	4	0	0	0	0	0	0	0	0	0	0	0	0
12/12/2021	11	0	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	1	1
13/12/2021	311	0	0	0	0	0	11	22	33	12	9	22	28	21	19	31	22	15	16	9	6	4	7	7	11	6
14/12/2021	308	0	6	3	0	2	17	26	23	13	20	26	29	21	20	29	12	12	10	6	5	2	10	3	10	3
15/12/2021	305	0	4	2	1	4	17	23	23	13	21	36	19	23	25	28	12	5	9	9	4	7	2	7	7	4
16/12/2021	267	0	2	1	4	3	18	25	23	12	14	26	21	20	15	20	16	6	10	7	4	2	5	2	6	5
17/12/2021	258	0	3	1	0	4	17	24	25	21	22	17	25	15	19	14	7	4	10	11	4	4	2	4	4	1
18/12/2021	90	0	0	0	0	2	6	23	17	5	14	14	7	2	0	0	0	0	0	0	0	0	0	0	0	0
19/12/2021	4	1	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20/12/2021	254	0	0	0	0	0	8	27	30	11	17	19	25	20	16	21	15	13	6	11	2	1	2	5	4	1
21/12/2021	287	0	0	0	1	2	23	27	21	19	20	32	28	31	20	17	8	6	12	5	2	1	1	5	3	3
22/12/2021	192	0	1	1	1	0	11	15	29	22	19	21	17	5	11	7	5	3	10	1	2	2	3	2	3	1
23/12/2021	125	0	1	1	2	0	9	14	18	7	10	11	20	11	4	3	1	1	3	2	1	1	3	0	1	1
24/12/2021	28	0	1	0	0	0	4	12	1	1	4	4	0	1	0	0	0	0	0	0	0	0	0	0	0	0

Appendix B

Table B2: Hourly and daily truck dispatch report for the first, second, and third quarters of 2021 (i.e. 01/01/2021 to 30/09/2021 inclusive). Deliveries has been abbreviated to dlvs. Dates on which there were no trucks dispatched have been omitted from the report. Exceedances are shaded orange. Data that has been amended (e.g. due to split loads) are shaded yellow.

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
4/01/2021	53	1	0	0	0	0	0	0	3	29	8	1	6	1	5	0	0	0	0	0	0	0	0	0	0	0
5/01/2021	45	0	0	0	0	0	1	0	12	12	3	0	7	4	5	0	1	0	0	0	0	0	0	0	0	0
6/01/2021	67	0	0	0	0	0	4	3	13	4	8	9	8	9	8	1	0	0	0	0	0	0	0	0	0	0
7/01/2021	104	1	0	0	0	0	0	0	14	16	16	14	7	15	7	13	2	0	0	0	0	0	0	0	0	0
8/01/2021	96	2	0	0	0	0	5	2	21	11	13	9	14	5	4	4	7	1	0	0	0	0	0	0	0	0
9/01/2021	57	0	0	0	0	0	10	15	10	8	7	6	0	1	0	0	0	0	0	0	0	0	0	0	0	0
10/01/2021	5	1	0	0	0	0	0	0	0	0	0	2	3	0	0	0	0	0	0	0	0	0	0	0	0	0
11/01/2021	152	0	0	0	0	0	5	24	14	12	6	10	9	11	10	11	5	6	8	5	4	1	2	7	2	0
12/01/2021	215	1	3	2	0	1	19	17	17	9	19	16	22	18	14	8	13	5	6	6	2	1	6	7	3	1
13/01/2021	195	0	4	2	0	2	9	17	20	11	14	17	13	11	13	9	8	5	9	12	0	3	8	1	4	3
14/01/2021	211	0	5	0	2	2	14	12	15	17	15	17	19	13	19	11	9	10	8	7	1	0	4	6	3	2
15/01/2021	209	0	4	1	0	1	16	16	19	18	26	18	20	15	17	8	2	5	5	8	0	1	1	4	4	0
16/01/2021	68	1	1	0	2	0	0	19	12	8	1	10	9	6	0	0	0	0	0	0	0	0	0	0	0	0
18/01/2021	272	0	0	0	0	0	8	27	22	13	16	22	26	28	22	14	17	11	14	7	0	7	5	6	4	3
19/01/2021	303	0	3	1	2	3	17	21	28	22	25	29	27	31	23	7	3	9	9	12	1	5	5	8	7	5
20/01/2021	234	1	4	1	2	1	13	15	20	11	22	13	28	21	16	13	3	5	7	7	2	4	8	7	6	5
21/01/2021	275	0	4	2	0	1	10	15	26	16	26	24	26	27	23	14	10	10	9	4	5	4	5	8	3	3
22/01/2021	221	0	4	0	0	1	17	19	18	11	17	16	19	19	18	8	6	8	11	6	2	3	4	5	7	2
23/01/2021	67	2	4	0	0	2	4	22	9	6	4	9	5	2	0	0	0	0	0	0	0	0	0	0	0	0
24/01/2021	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
25/01/2021	82	0	0	0	0	0	5	13	9	4	3	6	9	5	7	4	1	3	5	2	1	1	2	2	0	0
26/01/2021	2	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0
27/01/2021	213	0	0	0	0	0	10	23	21	9	17	15	17	24	10	15	5	4	5	5	4	5	8	5	7	4
28/01/2021	204	1	5	1	1	4	8	20	14	16	14	19	18	16	12	5	4	1	8	5	3	4	6	10	7	3
29/01/2021	99	1	8	0	1	1	15	12	9	6	2	5	4	6	0	3	3	4	4	2	5	4	2	1	0	2
30/01/2021	33	2	1	0	0	0	1	17	7	0	2	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0
1/02/2021	233	0	1	0	0	0	9	20	15	12	16	15	34	20	19	12	8	3	6	8	5	3	7	9	8	3
2/02/2021	174	0	9	1	1	2	3	14	17	17	10	13	14	11	11	10	2	3	4	8	5	4	4	6	4	1

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
3/02/2021	208	0	1	1	1	4	13	19	18	11	10	18	11	20	16	10	9	6	6	12	3	2	4	6	5	2
4/02/2021	201	0	3	0	0	1	15	21	15	9	9	21	14	15	11	10	7	5	8	8	3	6	2	3	9	6
5/02/2021	224	0	2	0	0	1	10	27	18	15	16	17	18	17	18	15	10	1	4	6	5	5	5	2	11	1
6/02/2021	89	0	3	0	0	1	2	23	13	10	7	11	18	1	0	0	0	0	0	0	0	0	0	0	0	0
7/02/2021	2	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0	0
8/02/2021	237	0	0	0	0	0	6	26	28	12	14	23	30	18	16	12	11	2	8	4	6	2	7	5	4	3
9/02/2021	247	0	5	1	1	1	14	22	17	22	16	19	15	18	15	16	9	7	11	11	5	3	5	2	10	2
10/02/2021	267	3	0	1	0	4	11	20	18	15	15	19	27	25	18	25	5	4	12	14	4	3	5	6	14	2
11/02/2021	265	0	4	1	1	2	13	22	24	11	15	18	30	17	22	13	11	8	14	8	6	3	6	4	11	1
12/02/2021	261	0	3	1	1	4	6	19	25	21	16	22	19	26	20	17	15	8	5	5	5	7	4	2	9	1
13/02/2021	57	0	3	2	0	0	1	23	11	3	3	6	5	0	0	0	0	0	0	0	0	0	0	0	0	0
15/02/2021	262	0	0	0	0	0	7	27	24	16	15	18	25	21	22	17	8	9	10	6	5	5	6	9	9	3
16/02/2021	160	0	4	2	0	0	14	18	19	7	5	11	12	8	11	2	3	4	6	4	5	6	6	6	2	5
17/02/2021	188	0	4	2	1	3	11	18	15	5	10	12	22	17	9	6	6	2	11	8	4	5	5	5	3	4
18/02/2021	231	0	2	1	1	0	14	19	24	8	11	15	17	21	13	15	7	9	8	4	2	6	10	12	7	5
19/02/2021	161	0	2	1	0	3	4	22	18	15	10	10	12	8	9	7	3	5	6	5	2	5	4	4	3	3
20/02/2021	90	1	2	0	1	0	0	22	14	10	7	15	9	7	3	0	0	0	0	0	0	0	0	0	0	0
22/02/2021	191	2	0	0	0	0	5	21	23	7	14	15	17	23	8	8	1	4	9	3	3	2	8	10	1	9
23/02/2021	307	0	3	5	1	3	13	19	28	20	28	23	26	31	24	20	13	6	11	3	2	5	6	5	7	5
24/02/2021	210	1	5	5	3	3	12	24	14	8	5	18	19	10	11	7	3	7	9	3	4	6	8	11	11	4
25/02/2021	268	0	6	0	1	2	12	21	18	15	16	25	22	20	15	20	8	9	8	7	5	5	9	12	9	3
26/02/2021	302	0	2	1	1	3	18	20	18	19	28	29	23	27	34	20	13	10	6	6	3	2	6	4	5	4
27/02/2021	120	1	3	1	0	0	4	20	13	12	15	15	21	12	2	0	0	0	0	0	0	0	0	0	2	0
1/03/2021	227	1	0	0	0	0	5	26	32	12	8	12	17	18	16	15	11	10	6	7	3	4	5	2	12	6
2/03/2021	195	2	4	2	1	1	13	25	11	10	13	21	18	18	11	8	5	3	4	4	2	0	4	8	7	2
3/03/2021	327	1	9	4	3	1	15	22	27	16	20	33	24	37	22	28	22	10	10	1	3	2	3	5	6	4
4/03/2021	265	0	0	0	3	5	15	27	12	21	10	17	29	28	19	14	6	12	14	5	2	3	10	2	6	5
5/03/2021	275	0	6	5	1	1	3	6	32	36	14	18	23	30	19	25	15	6	7	5	2	2	3	5	4	7
6/03/2021	109	1	5	1	2	1	3	22	13	9	19	12	13	8	1	0	0	0	0	0	0	0	0	0	0	0
7/03/2021	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
8/03/2021	245	0	0	0	0	0	9	26	21	11	16	15	24	20	25	18	15	7	9	4	5	1	4	7	6	2
9/03/2021	265	2	2	3	6	3	15	22	15	24	15	20	23	21	17	20	9	7	13	2	3	5	6	7	5	2
10/03/2021	334	0	5	2	1	2	21	19	27	20	23	24	28	35	28	23	20	8	14	4	4	2	4	8	8	4
11/03/2021	327	0	5	2	0	3	16	23	23	22	21	19	36	29	25	22	15	10	9	7	9	4	8	6	6	7
12/03/2021	249	0	0	0	3	4	11	23	20	15	20	16	31	15	20	18	11	9	8	5	5	1	6	2	3	3
13/03/2021	73	4	0	1	0	0	0	21	14	4	9	10	6	4	0	0	0	0	0	0	0	0	0	0	4	0
15/03/2021	211	0	1	0	0	0	7	26	18	18	9	18	22	18	16	9	5	5	7	8	4	5	5	4	4	2
16/03/2021	231	0	3	1	2	3	21	23	12	18	15	19	21	17	15	13	13	2	3	6	7	1	1	5	4	6
17/03/2021	185	0	4	0	0	3	16	18	15	8	7	18	18	12	10	5	7	10	10	3	3	3	2	6	4	3

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
18/03/2021	115	0	2	0	1	2	2	17	20	11	10	4	17	9	1	3	1	3	1	8	2	0	1	0	0	0
19/03/2021	56	0	0	0	0	0	5	12	3	3	7	7	3	1	4	2	2	2	2	3	0	0	0	0	0	0
20/03/2021	23	0	2	0	0	0	0	14	0	2	3	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
22/03/2021	47	1	0	0	0	0	4	7	0	3	5	4	0	0	2	0	0	0	4	2	4	1	2	6	2	1
23/03/2021	34	0	2	0	0	0	5	2	1	1	3	5	1	6	0	0	0	0	2	2	0	0	2	2	0	0
24/03/2021	108	0	0	0	0	0	8	11	6	5	3	10	15	10	8	5	3	1	2	5	2	3	3	3	5	0
25/03/2021	189	1	2	1	0	2	19	22	8	10	13	13	18	21	8	11	6	2	7	7	3	0	3	5	5	3
26/03/2021	239	0	2	0	2	7	16	19	15	13	21	17	20	17	19	13	12	4	4	9	1	3	6	11	3	5
27/03/2021	108	1	3	1	0	1	0	23	18	6	16	9	20	10	0	0	1	0	0	0	0	0	0	0	0	0
29/03/2021	261	0	1	0	0	0	4	23	28	10	15	19	25	27	17	14	11	14	9	13	4	4	5	7	5	6
30/03/2021	229	0	6	2	1	4	19	19	26	9	15	10	23	20	16	6	6	1	9	7	2	3	7	9	5	4
31/03/2021	283	0	6	3	1	2	16	25	18	22	16	15	32	29	18	11	12	10	7	8	3	3	7	5	6	8
1/04/2021	262	8	4	2	4	4	18	19	15	17	18	21	25	23	15	18	9	5	7	6	5	3	10	9	5	0
2/04/2021	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3/04/2021	7	0	0	0	0	0	0	2	2	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6/04/2021	195	0	0	0	0	0	6	20	22	19	12	12	24	14	8	7	5	2	4	7	4	9	5	8	3	4
7/04/2021	209	0	5	0	1	1	17	16	9	16	20	12	15	13	10	14	9	8	3	12	5	4	5	6	3	5
8/04/2021	220	0	1	1	1	4	10	20	19	6	15	14	15	17	18	12	4	5	13	10	5	6	5	7	9	3
9/04/2021	292	0	5	4	1	7	16	22	21	19	22	26	28	22	25	22	10	8	7	6	4	1	5	5	4	2
10/04/2021	128	1	1	0	0	2	9	22	20	18	10	17	17	10	1	1	0	0	0	0	0	0	0	0	0	0
11/04/2021	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
12/04/2021	283	0	0	0	0	0	6	25	30	13	18	18	25	20	21	22	13	9	9	14	9	4	5	11	4	7
13/04/2021	280	1	9	1	2	3	15	26	18	16	18	15	22	22	15	20	15	2	16	9	3	4	6	12	3	8
14/04/2021	305	0	5	6	2	4	21	22	19	20	15	23	23	18	28	18	21	3	13	5	2	6	11	7	6	7
15/04/2021	250	1	6	1	2	3	16	24	22	12	10	11	20	26	11	17	7	5	9	10	5	5	6	5	9	8
16/04/2021	222	0	2	1	0	2	19	19	24	7	16	12	17	17	17	21	7	5	8	8	3	6	6	2	2	1
17/04/2021	100	2	2	0	1	0	4	23	13	11	15	13	11	7	0	0	0	0	0	0	0	0	0	0	0	0
19/04/2021	255	0	0	0	0	0	10	27	29	13	13	19	23	22	17	17	16	3	8	9	2	3	4	9	6	5
20/04/2021	274	0	1	3	1	3	20	19	21	15	22	19	26	26	18	19	14	4	18	6	3	0	4	2	6	4
21/04/2021	303	0	4	0	2	5	15	27	30	12	23	24	22	25	20	15	18	10	9	9	5	5	2	9	3	9
22/04/2021	302	0	0	1	2	0	23	21	27	13	26	17	31	29	24	26	11	4	9	8	6	5	3	5	6	5
23/04/2021	221	0	4	0	2	4	19	23	18	19	21	14	18	17	22	9	3	3	4	7	1	3	3	3	2	2
24/04/2021	89	0	2	1	0	2	1	20	17	7	11	10	12	6	0	0	0	0	0	0	0	0	0	0	0	0
26/04/2021	253	0	0	0	0	0	5	26	32	13	13	13	29	27	15	17	10	9	8	7	3	6	8	5	4	3
27/04/2021	301	0	0	1	3	4	14	24	26	20	25	16	29	30	23	19	15	9	9	4	6	4	2	7	6	5
28/04/2021	309	2	1	0	0	7	22	26	24	25	22	17	24	24	22	23	7	13	15	8	2	3	4	7	6	7

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
29/04/2021	312	0	3	0	0	3	17	19	26	17	33	20	23	30	22	18	17	17	9	9	2	2	3	7	6	9
30/04/2021	271	0	2	3	1	5	15	22	26	20	21	16	29	22	21	13	12	10	9	0	2	2	7	3	7	3
1/05/2021	147	0	6	1	0	2	5	22	22	10	25	13	14	9	5	6	6	1	0	0	0	0	0	0	0	0
2/05/2021	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0
3/05/2021	297	0	0	0	0	0	4	26	36	23	20	24	32	23	22	20	12	15	9	10	4	2	7	2	5	1
4/05/2021	246	0	2	0	0	4	17	18	23	18	16	27	25	24	19	19	5	1	4	6	4	2	4	3	1	4
5/05/2021	76	0	1	0	0	1	15	8	11	9	1	0	4	0	1	0	0	0	3	7	3	1	6	1	4	0
6/05/2021	76	0	0	0	0	3	10	4	7	7	2	0	4	1	2	2	0	3	4	6	3	1	4	5	5	3
7/05/2021	81	1	0	1	0	0	6	4	9	1	7	3	10	4	2	2	1	4	6	4	2	4	3	4	3	1
8/05/2021	46	0	0	0	0	0	1	16	4	4	8	3	5	4	0	0	0	1	0	0	0	0	0	0	0	0
9/05/2021	3	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0
10/05/2021	260	0	0	0	0	0	5	25	30	24	16	11	22	25	24	11	11	6	8	8	6	1	6	5	12	4
11/05/2021	230	0	3	0	1	4	19	21	18	10	17	18	33	20	14	3	7	1	12	9	1	0	5	6	5	3
12/05/2021	269	1	2	1	1	3	16	16	27	13	15	18	27	27	17	16	12	5	7	8	6	6	6	6	5	9
13/05/2021	274	0	4	0	0	4	17	20	22	14	22	23	23	24	22	13	14	4	10	3	7	5	4	7	4	8
14/05/2021	222	1	1	1	4	3	15	25	25	15	16	16	18	14	13	14	5	1	9	5	2	4	2	4	7	3
15/05/2021	77	0	2	0	1	0	4	22	11	9	4	5	8	11	0	0	0	0	0	0	0	0	0	0	0	0
17/05/2021	199	1	0	0	0	0	6	23	29	10	12	17	19	23	11	9	5	2	7	7	4	0	4	6	4	1
18/05/2021	248	0	2	1	3	2	18	15	19	14	15	13	28	28	10	17	8	7	7	12	4	5	6	4	5	5
19/05/2021	284	1	2	1	3	5	11	21	28	13	14	22	29	33	21	19	13	7	7	12	1	4	3	6	5	4
20/05/2021	269	0	3	1	4	5	19	19	22	17	20	16	25	24	15	14	8	4	10	8	4	2	5	5	8	11
21/05/2021	242	1	2	2	1	4	18	20	22	13	14	18	28	15	16	18	6	7	7	7	2	0	6	5	9	2
22/05/2021	99	1	3	1	1	2	4	23	20	6	6	17	8	7	1	0	0	0	0	0	0	0	0	0	0	0
23/05/2021	3	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	1	0	0
24/05/2021	203	0	0	0	0	0	7	24	28	16	11	18	11	12	13	9	5	4	7	8	1	4	6	7	5	7
25/05/2021	240	0	6	1	2	2	12	19	20	21	16	8	20	21	15	11	4	6	14	12	4	5	4	8	3	6
26/05/2021	254	1	3	2	2	5	14	21	17	16	16	21	20	26	16	16	9	5	5	9	6	3	6	4	7	5
27/05/2021	267	0	5	0	2	5	18	21	21	14	17	17	17	24	16	19	11	3	7	9	4	6	3	6	13	9
28/05/2021	258	0	5	1	5	4	19	23	25	14	26	17	30	19	20	6	6	4	7	7	1	1	2	4	5	7
29/05/2021	98	2	4	1	3	1	10	23	21	6	11	7	5	6	0	0	0	0	0	0	0	0	0	0	0	0
30/05/2021	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1
31/05/2021	218	0	1	0	0	0	5	27	29	27	13	12	15	16	13	13	4	6	9	7	1	2	5	4	5	4
1/06/2021	297	1	2	0	0	6	18	18	29	19	21	13	31	26	22	22	13	12	8	6	6	4	4	10	4	3
2/06/2021	275	0	1	4	2	1	14	22	23	19	13	19	26	12	31	20	14	8	12	12	5	0	6	4	2	5
3/06/2021	185	0	2	3	2	4	21	20	19	22	11	15	17	8	6	6	6	0	7	7	2	3	1	1	1	1

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
4/06/2021	164	0	0	1	0	4	13	17	17	12	11	17	13	3	5	12	1	3	7	7	1	0	4	6	5	5
5/06/2021	76	0	2	0	0	1	5	23	16	5	3	6	5	2	6	1	1	0	0	0	0	0	0	0	0	0
6/06/2021	5	1	0	0	0	0	0	0	0	0	0	2	1	2	0	0	0	0	0	0	0	0	0	0	0	0
7/06/2021	234	0	0	0	0	0	7	27	29	14	19	13	24	21	13	14	8	8	6	6	5	3	6	3	5	3
8/06/2021	260	0	3	0	0	5	18	18	20	15	22	19	24	20	20	21	7	6	8	10	3	3	5	4	4	5
9/06/2021	212	0	3	0	0	3	17	18	20	13	20	15	27	13	17	6	1	2	7	6	2	2	4	6	0	10
10/06/2021	195	0	7	0	0	5	15	20	14	13	18	17	16	18	9	7	3	3	6	6	4	3	5	4	2	0
11/06/2021	145	0	0	0	0	2	10	19	15	9	9	8	19	8	4	7	4	4	7	5	1	0	4	4	4	2
12/06/2021	47	0	1	0	0	0	3	18	4	5	3	0	6	7	0	0	0	0	0	0	0	0	0	0	0	0
13/06/2021	6	0	0	0	0	0	0	0	0	0	0	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0
14/06/2021	4	1	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0
15/06/2021	206	1	0	0	0	0	8	20	23	14	9	16	12	20	10	9	11	12	2	10	4	8	3	6	5	4
16/06/2021	209	0	4	1	1	5	15	14	15	7	17	12	15	17	16	10	8	5	4	11	3	3	5	7	4	10
17/06/2021	219	1	0	0	0	5	16	17	14	13	19	16	14	19	26	13	7	2	6	7	3	3	3	6	5	5
18/06/2021	221	0	1	1	1	4	17	22	14	10	17	21	21	17	9	18	10	1	7	7	4	3	3	6	4	3
19/06/2021	85	1	1	1	0	1	7	20	14	5	10	14	9	3	0	0	0	0	0	0	0	0	0	0	0	0
20/06/2021	6	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	1	0	1
21/06/2021	208	0	0	0	0	0	5	24	17	5	11	12	21	24	19	14	7	6	10	5	2	5	6	4	5	6
22/06/2021	251	0	3	1	0	2	20	21	16	18	16	18	22	18	19	10	10	2	10	15	3	3	7	8	6	3
23/06/2021	250	0	2	1	1	2	17	27	21	12	11	15	17	20	17	15	10	8	5	12	5	5	7	10	7	3
24/06/2021	268	0	5	0	2	3	17	27	22	17	19	16	17	28	16	16	10	7	5	7	7	1	4	9	8	5
25/06/2021	256	1	5	1	2	6	11	27	21	10	15	17	17	22	23	17	15	11	5	10	5	1	3	3	8	1
26/06/2021	122	1	3	0	2	0	4	21	21	9	11	16	20	13	0	0	0	0	0	0	0	0	0	0	1	1
27/06/2021	5	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	2	1
28/06/2021	265	0	0	0	0	0	6	18	27	21	22	18	19	24	22	17	10	11	9	8	1	3	9	3	10	7
29/06/2021	235	0	5	2	1	2	20	27	16	8	19	15	28	17	8	8	4	6	12	7	3	5	4	6	4	8
30/06/2021	210	1	6	0	0	2	14	22	16	8	11	14	22	13	15	8	3	3	9	8	3	4	7	13	3	6
1/07/2021	257	0	1	2	0	4	17	21	21	11	13	15	21	27	19	21	14	7	14	6	3	4	5	3	4	4
2/07/2021	202	0	3	0	1	3	7	12	20	16	21	15	20	13	11	10	7	7	9	11	1	2	6	2	5	0
3/07/2021	89	1	1	0	1	0	1	23	18	6	14	10	13	2	0	0	0	0	0	0	0	0	0	0	0	0
4/07/2021	5	0	0	0	0	0	0	0	0	0	0	0	0	4	1	0	0	0	0	0	0	0	0	0	0	0
5/07/2021	219	0	0	0	0	0	6	25	29	10	9	13	22	19	8	17	10	7	7	10	5	4	5	5	4	4
6/07/2021	261	0	1	0	1	4	14	22	18	8	20	25	24	23	22	15	7	8	12	7	4	4	7	5	6	4
7/07/2021	246	0	3	2	1	4	17	26	14	13	17	13	24	20	17	15	5	7	5	10	9	1	6	2	7	8
8/07/2021	267	0	3	0	2	2	17	27	14	13	20	21	29	17	15	14	15	5	8	12	5	6	8	3	6	5

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
9/07/2021	186	1	1	1	1	2	20	20	10	10	16	17	20	10	9	6	3	4	12	8	2	3	4	1	5	1
10/07/2021	44	1	1	0	0	0	0	17	9	2	4	7	2	2	0	0	0	0	0	0	0	0	0	0	0	0
11/07/2021	3	1	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0
12/07/2021	226	0	0	0	0	0	7	15	24	19	11	12	25	25	17	17	7	3	11	10	5	2	5	4	6	1
13/07/2021	200	0	2	1	2	3	18	20	11	13	15	16	21	10	13	11	7	3	7	9	3	3	4	2	2	4
14/07/2021	227	0	1	2	1	3	21	19	16	18	12	21	22	16	18	10	7	3	6	7	7	5	6	2	1	3
15/07/2021	117	2	3	2	0	3	6	4	7	3	12	6	6	6	10	10	9	3	4	5	6	1	3	5	1	2
16/07/2021	161	0	6	0	1	3	6	12	7	13	17	17	12	16	15	11	7	2	5	6	3	0	1	0	1	0
17/07/2021	46	0	0	0	0	2	6	4	4	8	8	6	5	1	2	0	0	0	0	0	0	0	0	0	0	0
19/07/2021	72	0	0	0	0	0	0	0	11	7	6	7	11	8	4	12	3	2	1	0	0	0	0	0	0	0
20/07/2021	23	0	0	0	0	0	0	0	1	1	0	0	4	2	2	5	4	3	1	0	0	0	0	0	0	0
21/07/2021	26	0	0	0	0	0	0	3	3	0	5	2	2	2	5	2	0	2	0	0	0	0	0	0	0	0
22/07/2021	28	0	0	0	0	0	0	0	8	0	3	3	3	4	4	0	1	0	2	0	0	0	0	0	0	0
23/07/2021	106	0	0	0	0	0	0	0	11	13	16	10	17	10	11	10	5	3	0	0	0	0	0	0	0	0
24/07/2021	77	0	0	0	0	0	0	0	16	16	15	16	9	4	0	0	0	0	1	0	0	0	0	0	0	0
26/07/2021	51	1	0	0	0	0	0	0	7	6	5	4	7	6	3	5	3	4	0	0	1	0	0	0	0	0
27/07/2021	96	0	0	0	0	0	0	0	5	16	10	14	9	13	11	10	5	3	0	0	0	0	0	0	0	0
28/07/2021	56	0	0	0	0	0	0	0	7	9	11	5	7	6	3	4	1	1	2	0	0	0	0	0	0	0
29/07/2021	72	0	0	0	0	0	0	0	13	14	3	6	10	10	6	1	5	3	1	0	0	0	0	0	0	0
30/07/2021	86	0	0	0	0	0	1	0	21	8	10	14	11	9	5	5	1	1	0	0	0	0	0	0	0	0
31/07/2021	67	5	0	0	0	0	0	0	14	10	14	8	12	8	0	1	0	0	0	0	0	0	0	0	0	0
1/08/2021	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2/08/2021	133	0	0	0	0	0	0	5	16	14	15	13	15	15	9	17	6	1	0	3	0	0	1	2	1	0
3/08/2021	116	4	0	0	0	4	3	2	11	13	10	14	10	11	9	5	1	4	0	6	3	0	6	3	0	1
4/08/2021	123	0	2	0	0	2	2	3	18	13	8	15	9	9	11	8	5	1	1	6	1	0	4	1	4	0
5/08/2021	155	0	0	0	2	2	2	3	19	18	9	19	13	14	6	21	9	4	3	3	2	2	2	2	0	0
6/08/2021	160	0	2	0	1	2	4	3	18	21	11	19	15	15	15	10	3	3	3	6	2	0	0	5	2	0
7/08/2021	42	1	0	0	1	0	0	0	13	8	5	7	7	0	1	0	0	0	0	0	0	0	0	0	0	0
8/08/2021	4	0	0	0	0	0	0	0	1	1	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0
9/08/2021	114	0	0	0	0	0	0	0	28	10	9	9	6	10	8	7	5	3	4	1	4	0	2	6	1	1
10/08/2021	171	0	3	0	0	2	0	6	20	12	13	12	16	20	11	12	2	7	10	1	6	4	6	1	4	3
11/08/2021	180	0	1	1	1	2	11	13	19	19	11	15	16	16	10	3	2	5	11	3	3	3	5	5	4	1
12/08/2021	200	0	4	0	1	1	10	19	17	13	18	16	21	15	13	10	7	1	8	5	3	2	6	5	4	1
13/08/2021	218	0	0	0	3	2	8	11	13	20	26	15	28	16	17	13	13	4	6	8	2	0	4	6	3	0
14/08/2021	41	0	1	0	0	0	1	15	4	6	2	9	1	2	0	0	0	0	0	0	0	0	0	0	0	0

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
15/08/2021	6	0	0	0	0	0	0	0	0	0	0	0	0	5	0	0	0	1	0	0	0	0	0	0	0	0
16/08/2021	175	1	0	0	0	0	9	14	23	11	15	12	22	18	14	14	3	4	8	4	2	1	0	0	1	0
17/08/2021	143	0	0	0	0	1	14	11	9	15	11	9	8	11	6	7	7	1	5	7	2	1	5	5	5	3
18/08/2021	188	1	1	0	0	1	8	16	19	20	14	18	18	13	9	9	4	4	5	5	3	5	0	6	7	3
19/08/2021	194	0	3	0	0	1	15	16	17	15	12	12	27	16	11	16	5	5	8	3	0	3	2	5	1	1
20/08/2021	196	0	3	0	0	1	13	15	22	12	17	15	17	12	9	15	8	4	6	6	4	2	5	4	3	3
21/08/2021	82	0	0	0	2	0	4	20	14	12	15	8	7	0	0	0	0	0	0	0	0	0	0	0	0	0
22/08/2021	5	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	1	0	0	0	0	0	0	0
23/08/2021	221	0	0	0	0	0	4	27	27	20	18	15	15	18	21	8	11	7	8	7	3	2	2	5	2	1
24/08/2021	58	0	4	1	0	1	12	10	5	3	2	0	7	1	2	0	0	0	5	1	2	1	0	0	0	1
25/08/2021	89	0	0	0	0	0	0	0	10	2	6	3	10	8	9	4	2	2	6	10	2	0	8	2	5	0
26/08/2021	187	0	4	1	0	1	10	14	16	13	7	16	12	16	14	11	6	4	9	9	2	3	4	5	5	5
27/08/2021	220	0	5	0	0	4	16	22	23	11	18	15	24	18	13	12	5	4	10	5	1	0	5	5	2	2
28/08/2021	57	0	0	0	0	0	1	19	7	12	3	9	6	0	0	0	0	0	0	0	0	0	0	0	0	0
29/08/2021	7	0	0	1	2	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0
30/08/2021	180	0	0	0	0	0	1	23	16	14	10	10	9	15	17	16	6	3	13	9	0	2	6	2	7	1
31/08/2021	223	1	1	1	0	4	14	17	12	18	16	19	20	18	14	16	8	7	14	6	3	2	5	2	5	1
1/09/2021	197	0	0	0	1	1	11	21	17	5	12	15	18	19	10	13	7	9	7	5	3	3	4	7	8	1
2/09/2021	236	0	2	0	1	3	8	27	17	14	13	21	20	20	18	15	10	5	6	5	5	6	3	6	7	4
3/09/2021	230	1	5	1	0	3	14	22	14	13	16	17	24	15	22	12	9	7	4	13	3	2	2	5	6	1
4/09/2021	78	0	2	0	0	0	0	22	9	6	19	8	10	2	0	0	0	0	0	0	0	0	0	0	0	0
5/09/2021	5	0	0	0	0	0	0	0	0	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0
6/09/2021	201	0	0	0	0	0	7	27	25	12	14	14	20	14	10	8	8	6	10	8	1	2	3	4	6	2
7/09/2021	191	0	4	1	1	2	23	19	17	8	20	8	17	11	12	7	3	3	7	8	0	3	4	3	9	1
8/09/2021	250	0	2	1	0	2	20	18	22	12	18	23	16	22	13	10	11	7	10	12	1	3	5	4	11	7
9/09/2021	295	0	1	0	0	4	18	26	21	14	23	19	24	29	19	21	18	8	11	11	4	1	4	8	6	5
10/09/2021	274	0	1	1	0	5	15	21	25	20	23	15	26	24	18	17	12	6	6	9	5	6	2	6	8	3
11/09/2021	123	1	1	1	0	0	2	23	23	14	14	17	23	4	1	0	0	0	0	0	0	0	0	0	0	0
13/09/2021	276	0	0	0	0	0	9	25	33	22	18	20	34	20	23	14	10	8	10	6	2	6	7	4	5	0
14/09/2021	171	0	0	0	0	2	14	11	15	13	18	16	12	16	7	6	0	1	8	5	2	1	7	4	7	6
15/09/2021	193	0	1	1	0	0	8	10	21	21	13	17	8	24	18	7	9	1	6	10	0	1	4	6	6	1
16/09/2021	224	0	5	0	0	3	16	13	16	14	20	7	0	4	32	16	7	26	7	10	4	3	6	8	3	4
17/09/2021	217	0	2	0	0	1	18	18	18	10	18	22	18	17	13	9	4	3	7	7	7	4	10	0	9	2
18/09/2021	96	1	1	0	0	0	0	23	13	7	11	15	10	8	4	4	0	0	0	0	0	0	0	0	0	0
19/09/2021	2	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0

Ticket Date	Hours (24-hr time)																										
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24	
20/09/2021	216	0	0	0	0	0	6	25	23	21	10	13	24	15	11	12	8	8	6	8	6	5	5	4	3	3	
21/09/2021	217	1	2	0	1	4	17	21	23	21	17	15	17	9	15	11	7	7	10	5	1	4	2	2	6	0	
22/09/2021	214	0	2	1	2	2	13	21	13	11	12	15	19	14	14	14	10	5	8	7	3	4	6	6	8	4	
23/09/2021	304	1	2	2	2	5	14	26	21	15	23	16	31	23	17	21	14	12	12	10	8	6	3	7	8	6	
24/09/2021	253	0	2	2	0	3	21	24	21	18	24	20	17	23	16	15	4	5	10	4	2	2	9	6	3	2	
25/09/2021	84	2	4	0	1	0	3	23	11	6	10	5	14	7	0	0	0	0	0	0	0	0	0	0	0	0	
26/09/2021	4	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	1	1	0	0
27/09/2021	261	1	0	0	0	0	5	27	32	16	21	19	21	17	15	16	6	13	16	8	4	3	7	7	4	4	
28/09/2021	265	0	3	2	2	2	16	23	24	14	19	22	18	18	16	20	14	9	8	8	2	3	9	7	5	1	
29/09/2021	247	0	2	1	2	1	19	22	17	9	21	13	24	23	14	14	7	10	13	9	4	2	8	3	3	6	
30/09/2021	272	0	1	0	0	5	18	19	18	15	19	18	25	21	18	15	13	13	22	9	5	2	6	5	3	2	