

Product Transport Monitoring

Bass Point Quarry

Q4 2020

Report Author: Chelsea Flood

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Colin F. Douch © 2019

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1. Introduction

This document has been prepared by Hanson Construction Materials Pty Ltd (Hanson) to fulfil the reporting requirements stipulated in *Schedule 3, Condition 31* of Project Approval MP 08_0143 (the Approval). A summary table of how Hanson meet the requirements of *Schedule 3, Condition 31* is provided below as **Table 1**.

Table 1: Summary table of how Hanson meet the requirements of *Schedule 3, Condition 31* of the Approval.

Schedule 3, Condition 31	Section in document
Monitoring of Product Transport	
31. The Proponent must:	
(a) keep accurate records of:	
<ul style="list-style-type: none"> • the amount of quarry products transported from the site (monthly and annually); 	Section 3
<ul style="list-style-type: none"> • the regional destination of quarry products transported from the site; and 	Section 3
<ul style="list-style-type: none"> • all laden truck movements (ie dispatch of trucks carrying quarry products or concrete) from the site (hourly, daily, weekly, monthly and annually); and 	Section 2
(b) publish these records on its website on a quarterly basis.	Noted

Attention should also be drawn to other conditions in the Approval relevant to product transport, specifically *Schedule 2, Condition 7* and *Schedule 2, Condition 8*, which stipulate limits for annual volume of products transported and the numbers of laden trucks dispatched, respectively.

Extractive Material Transport

7. The Proponent must not permit to be transported from the site:
- (a) more than 4 million tonnes of quarry products in any calendar year; or
 - (b) more than 3 million tonnes of quarry products by road in any calendar year.

Transport of Products

8. The Proponent must limit the dispatch of trucks carrying quarry products or concrete from the site to the levels shown in Table 1.

Table 1: Laden Truck Dispatch Hours

Period	Maximum Laden Truck Dispatch
7 am – 10 pm	40 in any hour
10 pm – 7 am	23 in any hour
5 am – 6 am (Monday to Friday only and excluding Public Holidays)	27
6 am – 7 am (Monday to Friday only and excluding Public Holidays)	38
24-hour calendar day	500

2. Laden truck movements

Schedule 3, Condition 31 requires Hanson to publish records of laden truck movements from the site on an hourly, daily, weekly, monthly, and annual basis (see **Section 1**). The complete laden truck dispatch report is included as **Appendix A**. The compliance status of laden truck movements for the fourth quarter of 2020 (i.e. 01/10/2020 to 31/12/2020 inclusive) is discussed in **Section 2.1**, **Section 2.2**, **Section 2.3**, **Section 2.4**, and **Section 2.5**.

2.1. Hourly laden truck dispatch

There were no non-compliances with the hourly laden truck dispatch limits (*Schedule 2, Condition 8*) during the fourth quarter of 2020. See **Appendix A** for the complete laden truck dispatch report.

2.2. Daily laden truck dispatch

There were no non-compliances with the daily laden truck limit (*Schedule 2, Condition 8*) during the fourth quarter of 2020. See **Appendix A** for the complete laden truck dispatch report.

2.3. Weekly laden truck dispatch

There is no applicable limit for weekly laden truck dispatch (*Schedule 2, Condition 8*), so compliance status is not applicable. See **Appendix A** for the complete laden truck dispatch report.

2.4. Monthly laden truck dispatch

There is no applicable limit for monthly laden truck dispatch (*Schedule 2, Condition 8*), so compliance status is not applicable. See **Appendix A** for the complete laden truck dispatch report.

2.5. Annual laden truck dispatch

There is no applicable limit for annual laden truck dispatch (*Schedule 2, Condition 8*), so compliance status is not applicable. See **Appendix A** for the complete laden truck dispatch report for the fourth quarter of 2020. A summary of annual laden truck dispatch is provided in **Table 2**. See **Appendix B** for the complete laden truck dispatch report for the first, second, and third quarters of 2020.

Table 2: Summary of annual laden truck dispatch for 2020.

Quarter	Sum																								
	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
Q1	17	100	33	37	102	540	1363	1251	1051	886	1043	1209	1139	857	700	405	264	340	317	163	203	216	229	238	166
Q2	16	124	41	43	94	629	1448	1298	1014	1050	1088	1297	1153	948	814	467	270	413	358	218	243	364	357	348	272
Q3	36	98	30	32	60	621	1496	1348	1104	1183	1193	1460	1333	964	750	454	320	457	410	161	187	358	392	364	296
Q4	27	135	36	28	85	675	1365	1264	868	1022	1069	1284	1108	869	733	417	301	386	378	185	205	306	320	311	206
Total	96	457	140	140	341	2465	5672	5161	4037	4141	4393	5250	4733	3638	2997	1743	1155	1596	1463	727	838	1244	1298	1261	940
Grand total	55832																								

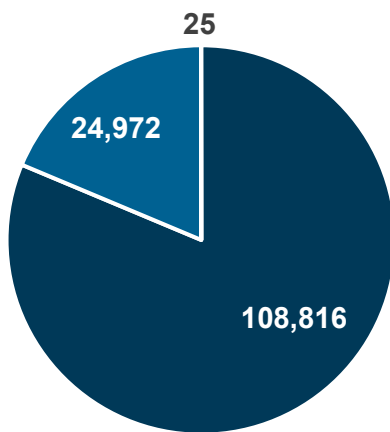
3. Regional destination of quarry products

Schedule 3, Condition 31 requires Hanson to publish records of the monthly and annual volume of quarry products transported from the site, as well as the regional destination (see Section 1). To meet this requirement, customer delivery records were classified under the Local Land Services regions.

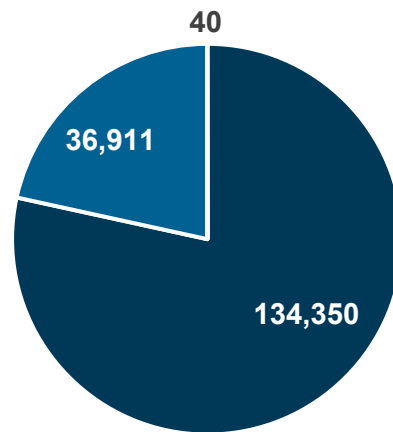
3.1. Monthly regional destination of quarry products

Monthly volumes of quarry products transported from site to different regional destinations have been visually represented below (Figure 1(a), Figure 1(b), and Figure 1(c)).

(a)



(b)



(c)

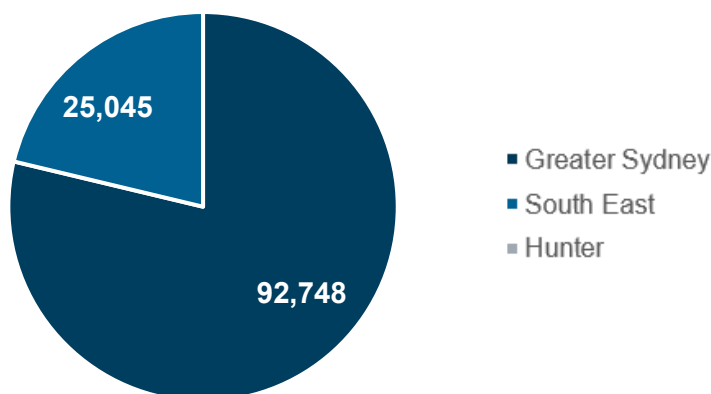


Figure 1: Volume of quarry products (tonnes) transported to different regional destinations for the months of (a) October 2020; (b) November 2020; and (c) December 2020.

3.2. Annual regional destination of quarry products

Annual volumes of quarry products transported from site to different regional destinations have been summarised in **Table 3** and visually represented in **Figure 2**. Compliance with *Schedule 2, Condition 7* is shown in **Table 4**.

Table 3: Annual volume of quarry products (tonnes) transported to different regional destinations.

Regional destination	Volume (tonnes)
Greater Sydney	1,419,552
South East	396,750
Hunter	96

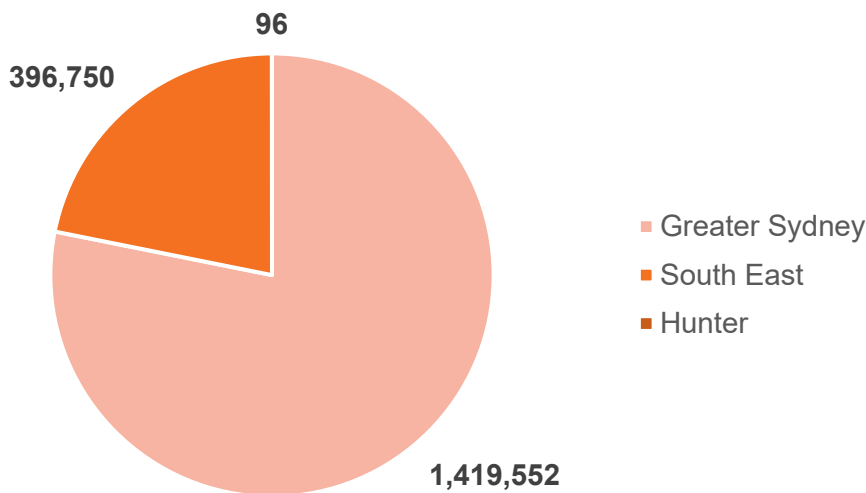


Figure 2: Annual volume of quarry products (tonnes) transported to different regional destinations.

Table 4: Compliance with *Schedule 2, Condition 7*.

Annual volume transported (tonnes)	Limit from <i>Schedule 2, Condition 7</i> (tonnes)	Compliant? (Yes / No)
1,816,399	3,000,000*	Yes

* Hanson are not currently transporting any products by ship.

Appendix A

Table A1: Hourly and daily truck dispatch report for the fourth quarter of 2020 (i.e. 01/10/2020 to 31/12/2020 inclusive). Deliveries has been abbreviated to dlvs. Dates on which there were no trucks dispatched have been omitted from the report. Exceedances are shaded orange. Data that has been amended (e.g. due to split loads) are shaded yellow.

Ticket Date	No. dlvs	Hours (24-hr time)																								
		0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
1/10/2020	296	0	4	0	0	1	16	7	33	22	22	24	31	23	16	26	17	5	5	8	6	4	2	8	9	7
2/10/2020	200	1	3	0	0	3	14	14	23	12	14	19	15	23	13	12	6	7	6	2	0	1	4	2	5	2
3/10/2020	49	0	0	0	0	0	1	19	6	2	6	4	7	1	0	1	0	0	0	0	0	0	0	0	2	0
4/10/2020	8	0	0	0	0	0	0	0	0	0	0	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5/10/2020	7	1	0	0	0	0	0	0	0	0	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0	0
6/10/2020	122	1	0	0	0	0	4	20	8	1	7	9	16	8	5	6	1	6	5	3	1	9	6	3	4	0
7/10/2020	188	0	1	2	0	4	9	17	15	13	15	14	14	16	5	6	8	8	5	7	7	5	2	3	9	3
8/10/2020	166	0	0	0	0	1	10	20	15	13	12	17	18	8	8	6	4	2	5	10	2	2	6	2	5	0
9/10/2020	184	0	0	0	0	0	11	20	18	8	13	12	18	15	12	6	6	5	9	8	2	6	5	5	3	2
10/10/2020	85	1	0	0	0	2	5	20	14	9	11	10	8	0	1	0	0	0	0	0	0	0	0	0	4	1
11/10/2020	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
12/10/2020	240	1	0	1	0	0	6	24	19	22	14	27	22	20	14	16	11	7	7	7	3	3	6	5	6	0
13/10/2020	233	0	3	0	1	0	13	21	23	13	14	19	24	21	12	10	9	11	7	4	3	4	5	6	5	5
14/10/2020	208	0	0	0	2	1	9	20	21	16	17	18	20	18	9	9	9	6	8	2	1	3	8	2	5	4
15/10/2020	238	0	0	0	2	0	13	15	29	17	20	17	23	18	15	16	7	3	8	8	2	4	7	5	1	8
16/10/2020	194	0	0	0	0	1	10	18	20	12	20	13	20	16	12	8	10	5	9	5	3	1	7	2	1	1
17/10/2020	70	0	0	0	0	2	3	13	15	6	8	11	3	3	0	0	0	0	0	1	0	0	0	0	2	3
19/10/2020	230	1	0	0	0	0	3	19	26	10	19	23	32	21	17	10	6	7	6	8	2	3	5	6	5	2
20/10/2020	221	0	2	0	0	2	1	21	21	17	17	23	19	18	12	9	9	8	9	7	6	3	3	6	6	2
21/10/2020	207	0	1	1	0	2	16	16	16	12	16	13	16	16	20	17	5	4	9	4	3	6	5	3	4	2
22/10/2020	230	1	0	0	0	2	14	19	20	12	15	18	22	16	14	19	8	11	7	9	3	7	4	2	6	2
23/10/2020	252	0	3	0	0	3	14	19	21	19	30	15	18	22	18	13	11	6	10	7	0	1	6	9	2	5
24/10/2020	73	0	0	0	0	0	2	23	11	10	11	4	4	0	0	0	0	0	0	0	0	0	2	3	3	0
25/10/2020	7	1	0	0	0	0	0	0	1	0	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0
26/10/2020	72	1	0	0	0	0	3	14	6	4	4	9	5	0	7	0	2	2	5	2	5	0	2	2	0	0

Ticket Date	No. dlvs	Hours (24-hr time)																								
		0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
27/10/2020	104	0	2	0	0	0	6	8	6	2	8	6	4	8	6	10	9	4	3	6	4	2	2	4	3	1
28/10/2020	179	0	4	1	0	0	9	5	14	8	18	19	14	18	20	7	9	6	5	4	2	3	6	3	2	2
29/10/2020	71	0	3	0	0	0	6	10	7	4	8	4	2	2	1	1	5	1	3	3	2	1	2	2	4	0
30/10/2020	161	0	0	2	0	1	11	10	13	9	13	13	11	11	14	14	6	4	7	4	5	4	3	5	1	0
31/10/2020	34	2	1	1	0	0	1	18	5	1	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2	1
1/11/2020	8	0	0	0	0	0	0	0	0	0	0	0	8	0	0	0	0	0	0	0	0	0	0	0	0	0
2/11/2020	214	0	0	0	0	0	3	22	15	16	19	16	24	25	16	6	6	7	8	7	8	4	3	5	3	1
3/11/2020	230	0	1	0	0	2	17	24	17	7	17	16	23	12	19	19	4	7	12	6	3	6	6	5	4	3
4/11/2020	271	0	2	0	0	0	12	22	17	13	26	16	30	25	24	17	10	6	10	8	4	3	7	7	10	2
5/11/2020	129	0	3	0	0	2	13	10	18	10	8	7	2	7	2	4	3	3	6	4	7	5	3	4	3	5
6/11/2020	198	0	0	0	0	1	11	17	19	11	14	18	16	19	11	15	5	5	9	5	5	3	5	5	4	0
7/11/2020	64	0	1	0	0	0	1	18	6	4	5	8	6	4	2	0	0	0	0	0	0	0	0	0	4	5
8/11/2020	6	0	0	0	0	0	0	0	0	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0
9/11/2020	235	0	0	0	0	0	6	27	19	12	15	16	18	25	15	10	16	7	9	9	3	3	10	7	5	3
10/11/2020	257	0	1	1	1	1	16	21	14	19	20	18	24	23	30	11	8	5	6	11	2	5	4	5	8	3
11/11/2020	268	0	1	0	0	1	13	24	18	17	17	19	25	25	23	21	10	3	4	10	1	6	5	6	12	7
12/11/2020	260	0	1	1	1	2	16	21	14	16	11	24	27	26	19	14	10	3	7	4	1	3	15	7	12	5
13/11/2020	212	0	2	1	0	1	12	19	20	13	18	17	23	18	10	14	3	1	6	7	4	0	7	6	8	2
14/11/2020	73	0	3	0	2	0	0	19	13	7	7	8	9	0	0	0	0	0	0	0	0	0	0	0	3	2
15/11/2020	6	0	0	0	0	0	0	0	0	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0
16/11/2020	207	0	0	0	0	0	6	25	17	12	18	14	27	27	12	13	7	4	4	6	1	4	2	4	2	2
17/11/2020	284	0	2	0	0	2	13	26	20	22	21	21	20	22	23	25	11	8	8	6	3	5	8	9	6	3
18/11/2020	260	0	1	1	0	1	13	22	28	19	16	14	27	24	17	14	11	3	8	6	2	2	7	9	6	9
19/11/2020	313	0	3	2	1	1	13	20	25	21	20	25	34	28	21	20	15	13	9	9	2	4	5	5	8	9
20/11/2020	286	0	5	3	2	4	20	26	16	22	20	28	29	19	19	20	11	3	6	6	0	3	6	5	8	5
21/11/2020	115	0	5	1	1	1	1	15	23	20	7	15	16	8	1	0	0	1	0	0	0	0	0	0	0	0
23/11/2020	191	2	0	0	0	0	3	23	20	8	8	18	25	13	14	15	6	2	5	8	5	4	6	2	6	0
24/11/2020	244	0	3	1	0	0	15	27	19	7	21	13	22	19	20	16	10	5	5	6	3	6	8	9	5	4
25/11/2020	232	0	2	0	3	2	14	20	16	17	16	10	19	15	17	15	4	10	5	9	3	4	9	8	8	6
26/11/2020	252	1	5	3	1	3	20	18	19	15	21	16	17	18	19	13	7	5	8	9	5	6	4	13	4	3
27/11/2020	276	0	7	1	0	5	17	24	24	11	28	28	25	12	20	25	7	4	7	5	2	4	2	9	5	4
28/11/2020	95	0	2	0	1	1	4	22	19	9	8	9	13	2	0	0	0	0	0	0	0	0	0	1	2	2
29/11/2020	7	0	0	0	0	0	0	0	0	0	0	0	6	1	0	0	0	0	0	0	0	0	0	0	0	0
30/11/2020	265	0	0	0	0	0	5	26	30	19	15	19	25	26	23	19	6	6	5	8	5	4	8	8	3	5
1/12/2020	250	0	7	2	4	1	17	23	24	15	13	14	24	15	15	18	7	4	4	7	8	3	5	8	9	3

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
2/12/2020	248	0	3	3	0	1	16	14	30	23	16	18	16	33	16	12	7	4	6	6	1	2	9	5	5	2
3/12/2020	239	1	5	2	1	2	9	25	23	10	14	14	21	24	13	12	5	8	10	11	4	1	6	10	7	2
4/12/2020	224	0	0	0	0	3	15	20	20	27	17	17	25	15	18	11	4	3	5	5	3	1	2	5	3	5
5/12/2020	119	1	0	1	0	0	2	22	19	10	22	17	18	5	0	0	0	1	0	0	0	0	0	0	0	0
6/12/2020	1	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7/12/2020	218	3	3	0	0	0	4	24	26	13	14	14	13	23	13	10	6	6	11	5	3	8	6	7	5	4
8/12/2020	234	1	7	1	0	4	15	17	14	4	17	11	19	19	21	15	8	10	5	12	3	6	8	8	4	6
9/12/2020	252	0	9	1	0	2	15	21	21	8	16	23	20	27	13	19	7	7	8	5	2	3	7	5	4	9
10/12/2020	287	2	5	0	2	4	12	20	22	13	19	22	28	20	26	23	13	5	13	5	4	3	6	6	7	9
11/12/2020	251	0	2	0	1	3	14	25	27	11	19	16	19	22	23	14	9	6	7	7	2	6	3	6	8	1
12/12/2020	101	2	4	0	0	2	2	22	16	11	9	17	13	2	1	0	0	0	0	0	0	0	0	0	0	2
13/12/2020	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
14/12/2020	249	0	0	0	0	0	9	27	30	15	17	16	22	30	18	15	7	5	5	11	6	4	3	5	3	1
15/12/2020	136	1	6	2	0	1	15	22	11	6	12	7	9	9	4	4	2	1	2	3	4	4	5	3	2	2
16/12/2020	113	0	0	1	0	1	10	13	12	7	7	2	3	14	11	2	1	0	6	5	3	3	3	3	3	3
17/12/2020	181	0	1	0	0	0	14	19	15	13	7	13	13	19	12	8	5	4	7	9	2	1	6	5	3	5
18/12/2020	186	0	3	0	1	2	11	23	13	13	14	16	22	16	7	10	2	3	3	7	3	3	2	5	4	3
19/12/2020	69	1	0	0	1	1	2	21	12	6	7	13	4	1	1	0	0	0	0	0	0	0	0	0	0	0
20/12/2020	6	0	0	0	0	0	0	0	0	0	0	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0
21/12/2020	173	0	0	0	0	0	1	10	16	25	10	13	19	22	13	10	5	3	5	4	4	1	5	4	3	0
22/12/2020	142	1	3	0	0	0	9	14	13	13	14	10	20	12	12	2	1	0	3	4	2	0	3	5	0	2
23/12/2020	83	0	0	0	0	3	7	13	8	4	7	10	9	3	4	0	0	2	1	4	0	0	1	4	2	1
24/12/2020	7	0	0	0	0	0	2	2	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0

Appendix B

Table B2: Hourly and daily truck dispatch report for the first, second, and third quarters of 2020 (i.e. 01/01/2020 to 30/09/2020 inclusive). Deliveries has been abbreviated to dlvs. Dates on which there were no trucks dispatched have been omitted from the report. Exceedances are shaded orange. Data that has been amended (e.g. due to split loads) are shaded yellow.

Ticket Date	No. dlvs	Hours (24-hr time)																								
		0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
6/01/2020	42	0	0	0	0	0	0	1	7	7	2	5	3	7	6	1	1	2	0	0	0	0	0	0	0	0
7/01/2020	75	0	0	0	0	0	0	1	16	10	7	4	9	9	5	10	2	1	1	0	0	0	0	0	0	0
8/01/2020	139	0	0	0	0	0	0	15	23	11	4	12	16	20	13	15	3	6	0	0	0	0	0	0	1	0
9/01/2020	157	0	0	0	0	0	0	17	20	20	8	15	17	17	17	10	6	3	6	0	0	0	0	0	1	0
10/01/2020	251	0	0	0	0	0	0	21	20	31	14	23	25	26	23	24	13	5	26	0	0	0	0	0	0	0
11/01/2020	84	0	0	0	0	0	0	18	21	12	9	10	8	3	2	0	0	1	0	0	0	0	0	0	0	0
12/01/2020	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
13/01/2020	225	0	0	0	0	0	6	26	24	12	12	15	21	24	16	14	14	6	7	6	2	4	4	4	5	3
14/01/2020	240	0	1	0	1	3	13	27	21	18	12	13	23	23	12	12	8	7	8	7	6	4	5	5	4	7
15/01/2020	304	0	0	0	0	1	9	20	19	25	22	17	32	38	28	28	8	9	8	5	5	3	2	10	7	8
16/01/2020	169	0	0	0	0	3	10	21	16	24	14	14	14	7	9	5	1	3	6	4	1	3	4	5	3	2
17/01/2020	56	0	2	0	0	1	7	13	7	3	3	7	2	3	0	0	0	4	0	0	1	3	0	0	0	0
18/01/2020	25	0	0	0	0	0	0	7	5	7	5	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
20/01/2020	179	0	0	0	0	0	4	25	14	14	19	8	22	15	10	11	4	6	7	4	4	4	4	3	0	1
21/01/2020	206	0	0	0	0	4	9	24	18	17	12	13	19	15	7	6	7	10	4	7	5	5	8	3	9	4
22/01/2020	286	0	1	1	2	3	12	23	22	19	16	20	27	29	27	23	12	12	4	7	5	2	2	4	10	3
23/01/2020	260	1	5	0	0	4	16	20	31	16	16	29	15	23	18	14	13	10	5	4	2	6	5	4	3	1
24/01/2020	193	0	1	0	0	2	12	23	17	15	16	11	22	19	11	5	7	3	3	4	5	4	4	3	3	3
25/01/2020	69	0	2	0	0	0	0	23	6	9	8	14	7	0	0	0	0	0	0	0	0	0	0	0	0	0
28/01/2020	200	0	0	0	0	0	6	27	25	19	9	22	26	19	12	6	2	4	3	5	4	3	3	3	1	1
29/01/2020	210	0	1	0	0	0	7	8	26	26	18	19	20	25	12	9	5	3	8	5	3	3	4	2	3	3
30/01/2020	223	0	1	2	0	2	9	21	16	19	18	20	22	24	20	10	5	4	2	7	3	6	3	4	4	1
31/01/2020	207	0	1	0	1	2	8	21	15	21	15	20	14	20	14	13	7	5	4	3	6	4	4	6	2	1
1/02/2020	90	0	1	0	0	2	2	22	19	8	7	9	12	3	0	0	0	0	0	0	0	0	0	0	2	3
3/02/2020	170	0	0	0	0	0	3	25	11	22	9	13	17	13	12	8	3	8	7	3	5	6	1	2	1	1
4/02/2020	255	0	0	0	0	2	6	9	30	19	20	18	23	19	28	22	11	6	8	5	6	0	6	9	6	2
5/02/2020	289	0	6	1	0	2	11	24	28	15	13	24	23	24	36	23	10	5	7	9	2	8	3	2	6	7
6/02/2020	176	0	4	1	1	0	8	20	11	23	11	14	12	17	9	12	2	1	5	8	4	1	3	1	7	1

Ticket Date	Hours (24-hr time)																										
	No. divs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24	
7/02/2020	50	0	0	1	0	4	6	9	7	11	4	1	1	3	1	0	1	0	0	0	0	0	0	0	1	0	0
8/02/2020	14	0	0	0	0	0	0	8	5	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10/02/2020	43	0	0	0	0	0	1	7	2	0	3	4	4	4	3	4	1	0	2	2	2	1	1	1	1	1	0
11/02/2020	75	0	0	0	0	0	2	3	4	8	5	7	9	7	3	1	0	0	5	7	1	6	1	4	1	1	1
12/02/2020	84	0	0	0	0	3	8	8	2	7	6	7	2	3	0	2	1	3	5	4	3	6	2	2	5	5	5
13/02/2020	73	1	1	0	0	0	3	14	7	2	3	6	4	6	3	2	1	1	4	4	5	3	1	2	0	1	1
14/02/2020	151	0	0	0	0	2	10	16	13	9	14	14	13	11	11	5	5	5	4	6	0	6	3	2	1	1	1
15/02/2020	101	0	3	0	0	0	4	23	15	11	14	12	14	4	1	0	0	0	0	0	0	0	0	0	0	0	0
17/02/2020	138	0	0	0	0	0	7	23	21	13	4	8	8	15	8	5	1	0	4	7	1	3	1	4	3	2	2
18/02/2020	196	0	0	0	0	4	4	17	17	16	13	15	21	13	15	9	4	6	4	13	4	1	3	2	9	6	6
19/02/2020	213	2	3	0	0	0	13	15	22	9	15	14	21	21	14	11	8	6	6	8	4	5	3	6	3	6	6
20/02/2020	215	0	0	1	1	0	9	25	24	18	13	16	15	20	13	16	4	3	7	7	1	3	8	3	2	6	6
21/02/2020	204	0	8	0	4	1	8	26	22	7	10	16	21	11	15	9	7	5	3	6	3	7	1	2	9	3	3
22/02/2020	69	1	0	0	2	0	3	23	7	8	4	4	11	6	0	0	0	0	0	0	0	0	0	0	0	0	1
23/02/2020	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
24/02/2020	203	0	0	0	0	0	9	18	28	12	14	15	16	15	12	10	6	3	7	7	1	5	8	4	8	5	5
25/02/2020	208	1	3	2	1	1	14	23	18	7	17	15	18	14	13	11	5	6	8	6	3	3	7	2	6	5	5
26/02/2020	241	0	5	1	1	2	9	18	19	16	15	14	26	18	22	22	13	4	9	4	4	3	4	3	5	4	4
27/02/2020	276	0	2	1	1	2	11	21	23	25	18	22	20	28	25	21	11	3	3	8	2	4	6	6	7	6	6
28/02/2020	232	0	2	2	1	5	12	18	22	19	10	20	24	22	15	10	11	1	9	5	1	3	2	9	8	1	1
29/02/2020	114	0	3	1	1	0	0	23	19	6	11	12	16	13	2	1	2	0	0	0	0	0	0	0	1	3	3
1/03/2020	3	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
2/03/2020	229	0	0	0	0	0	3	22	20	16	9	19	29	21	14	22	10	9	9	5	1	1	6	8	5	0	0
3/03/2020	249	0	4	4	3	0	12	26	23	13	10	19	30	20	19	13	9	7	8	3	2	4	4	10	5	1	1
4/03/2020	115	0	1	1	2	2	14	11	13	2	8	10	5	6	6	1	1	6	1	0	7	7	1	0	4	6	6
5/03/2020	82	0	1	0	1	0	9	6	5	13	6	3	4	6	2	1	0	0	2	4	2	5	3	5	2	2	2
6/03/2020	139	1	5	2	1	1	8	6	9	13	9	19	13	8	5	8	2	1	3	7	2	0	3	9	4	1	1
7/03/2020	58	3	2	0	0	2	0	22	9	6	4	0	10	3	0	0	0	0	0	0	0	0	0	0	0	0	0
9/03/2020	147	0	0	0	0	0	7	18	9	16	9	8	14	19	9	5	6	3	9	2	0	3	2	5	2	1	1
10/03/2020	165	1	3	0	1	2	11	16	15	17	12	11	11	15	8	5	4	3	5	7	2	2	2	8	2	3	3
11/03/2020	243	0	2	1	1	3	14	26	24	19	25	20	27	19	10	6	2	6	7	1	0	2	4	4	4	1	1
12/03/2020	294	0	0	0	2	6	20	27	25	14	24	21	20	37	26	29	13	5	5	7	0	1	5	3	3	1	1
13/03/2020	329	1	2	3	0	2	12	23	37	20	17	25	33	39	30	25	17	3	7	7	1	4	9	5	5	3	3
14/03/2020	101	0	3	2	1	1	7	23	12	3	8	15	14	10	1	0	0	0	0	0	0	0	0	0	1	0	0
15/03/2020	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
16/03/2020	184	0	0	0	0	0	7	27	27	26	10	16	16	11	10	2	4	2	8	4	1	7	0	1	0	5	5
17/03/2020	183	0	0	0	0	0	8	17	8	16	12	12	18	16	13	13	6	4	2	14	2	5	3	5	5	4	4
18/03/2020	278	0	3	0	0	3	12	17	24	15	21	25	25	22	25	25	18	10	10	7	1	1	6	5	2	1	1
19/03/2020	281	1	4	1	3	2	12	22	25	16	24	22	21	28	20	13	11	12	7	7	8	6	3	4	6	4	4

Ticket Date	Hours (24-hr time)																									
	No. divs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
20/03/2020	256	0	1	2	1	3	10	19	23	14	15	27	27	23	14	21	12	8	5	4	1	4	7	4	4	7
21/03/2020	131	0	3	1	1	1	10	23	21	11	16	13	18	12	0	0	0	0	0	0	0	0	0	0	1	0
22/03/2020	4	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0
23/03/2020	293	0	0	0	0	0	5	27	28	25	19	18	22	29	24	19	22	4	9	9	7	7	4	5	5	5
24/03/2020	260	0	0	0	0	3	11	22	12	29	19	24	22	29	21	19	4	3	6	7	5	4	5	4	8	3
25/03/2020	205	0	4	0	1	4	12	26	21	14	13	16	24	14	14	7	5	0	7	5	1	1	9	5	2	0
26/03/2020	197	0	1	2	1	3	10	14	11	19	15	20	24	14	14	10	6	1	3	7	6	2	6	3	5	0
27/03/2020	222	0	0	0	0	4	11	23	14	13	18	18	20	18	17	16	10	4	6	6	2	4	7	2	6	3
28/03/2020	107	2	4	0	1	1	10	22	14	9	17	13	11	4	1	0	0	0	0	0	0	0	0	0	0	0
30/03/2020	194	1	0	0	0	0	5	25	20	20	12	22	18	19	4	6	7	2	6	4	2	5	8	3	2	4
31/03/2020	219	1	1	0	0	4	9	13	17	26	20	13	17	15	18	10	7	5	7	7	5	2	5	8	7	3
1/04/2020	220	0	6	0	1	3	16	23	17	13	11	14	13	15	15	20	9	6	8	7	2	3	4	5	5	4
2/04/2020	208	0	4	0	0	2	16	9	16	18	20	12	25	22	9	12	8	2	0	10	6	2	7	1	5	2
3/04/2020	169	0	1	0	0	2	11	11	18	16	13	14	18	10	9	7	3	4	6	5	2	4	7	1	4	3
4/04/2020	79	0	0	1	0	2	2	20	9	9	6	9	14	7	0	0	0	0	0	0	0	0	0	0	0	0
5/04/2020	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	1
6/04/2020	288	0	0	0	0	0	9	26	24	15	19	19	27	27	23	22	20	8	12	11	1	3	7	8	4	3
7/04/2020	298	0	4	0	0	3	11	27	30	15	11	24	29	21	18	29	20	9	8	4	1	7	9	4	7	7
8/04/2020	312	1	3	5	1	3	13	27	27	15	27	31	27	33	16	21	5	6	8	10	3	6	11	2	6	6
9/04/2020	230	2	7	0	0	1	12	27	16	9	20	21	16	17	22	17	6	5	2	5	5	8	6	4	2	2
11/04/2020	28	0	0	0	0	0	0	8	1	7	4	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0
14/04/2020	266	2	0	0	0	0	1	21	29	19	28	18	28	33	15	26	9	4	8	6	3	5	5	2	4	2
15/04/2020	157	0	0	0	0	0	3	9	13	23	11	9	15	16	4	7	5	1	9	7	3	1	7	8	4	2
16/04/2020	242	1	2	0	1	4	13	27	19	18	16	18	27	19	12	11	15	1	5	5	6	6	4	3	8	2
17/04/2020	242	0	2	1	0	6	13	27	15	11	24	20	20	19	18	14	8	5	6	4	2	9	8	2	4	4
18/04/2020	118	0	0	1	0	2	4	23	21	12	14	16	17	2	4	0	0	0	0	0	0	0	0	0	2	0
19/04/2020	5	0	0	0	0	0	0	0	0	0	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0
20/04/2020	277	0	0	0	0	0	5	25	27	21	13	22	36	21	20	20	8	9	9	9	6	3	7	7	5	4
21/04/2020	254	0	4	0	3	6	11	24	20	18	17	17	24	23	16	16	8	1	3	9	3	1	6	9	9	6
22/04/2020	260	1	1	0	4	2	10	22	23	26	16	22	14	25	12	13	11	11	7	6	4	4	10	10	4	3
23/04/2020	233	0	4	1	5	4	13	24	20	9	19	14	21	9	13	17	13	0	6	10	2	3	4	9	8	5
24/04/2020	278	1	4	1	4	4	13	27	29	18	17	15	16	19	19	22	15	8	10	5	7	5	9	6	3	2
25/04/2020	52	0	3	0	0	0	0	6	13	6	3	3	13	3	0	0	0	0	0	0	0	0	0	0	2	0
27/04/2020	273	0	0	0	0	0	4	27	29	14	17	26	26	16	22	21	12	8	6	7	7	4	8	7	7	5
28/04/2020	243	0	9	4	2	4	14	22	18	17	13	26	15	19	18	22	6	1	10	2	4	1	4	5	4	3
29/04/2020	192	0	3	1	1	2	10	22	21	12	21	16	15	10	13	7	4	2	9	2	5	1	4	3	4	4

Ticket Date	Hours (24-hr time)																									
	No. divs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
30/04/2020	115	0	4	2	0	0	11	12	10	5	8	15	5	5	1	1	1	0	6	3	4	9	0	6	4	3
1/05/2020	165	0	1	2	2	6	4	11	12	17	19	11	15	3	19	9	5	6	7	3	2	2	4	3	0	2
2/05/2020	78	2	1	0	0	4	2	21	13	8	12	6	10	1	0	0	0	0	0	0	0	0	0	0	0	0
4/05/2020	202	0	0	0	0	0	7	22	21	10	15	15	12	20	13	11	10	5	4	6	3	5	2	9	5	7
5/05/2020	168	0	2	0	2	0	13	19	13	9	12	10	16	15	12	5	4	1	7	7	2	3	4	6	4	2
6/05/2020	161	3	0	2	0	1	10	20	13	10	10	14	11	10	9	5	2	1	8	7	5	3	4	10	5	1
7/05/2020	215	0	0	2	0	0	9	20	24	10	19	16	17	15	20	15	6	5	7	5	5	2	5	4	7	2
8/05/2020	189	0	1	0	0	1	10	22	19	7	20	17	13	10	12	14	5	0	6	3	2	6	9	4	4	4
9/05/2020	105	0	1	0	0	0	0	22	15	11	8	14	13	14	5	1	0	0	0	0	0	0	0	0	1	0
11/05/2020	166	0	0	0	0	0	6	27	13	15	11	13	8	11	7	9	4	3	7	6	4	3	6	5	6	2
12/05/2020	209	0	2	0	0	1	13	16	20	15	20	10	18	15	20	3	6	4	7	7	3	2	7	7	5	8
13/05/2020	172	0	0	0	0	0	10	19	10	10	16	17	15	10	12	7	4	3	10	2	2	4	8	4	4	5
14/05/2020	242	0	5	0	0	0	15	21	16	11	18	19	25	19	19	17	13	8	4	6	2	2	3	7	5	7
15/05/2020	231	0	1	0	2	0	13	21	22	11	18	17	30	27	8	15	4	4	6	6	4	1	6	5	5	5
16/05/2020	100	0	5	1	0	2	7	21	13	12	7	11	8	9	4	0	0	0	0	0	0	0	0	0	0	0
17/05/2020	3	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0
18/05/2020	196	0	0	0	0	0	5	23	15	12	13	14	23	19	12	7	5	12	5	6	2	6	4	5	5	3
19/05/2020	187	0	0	0	0	3	12	16	22	13	12	13	20	14	9	9	5	1	6	6	1	5	3	10	5	2
20/05/2020	266	0	2	0	0	2	11	24	26	13	18	16	22	27	21	19	7	7	8	4	2	8	8	10	6	5
21/05/2020	151	0	1	1	1	1	18	17	12	6	10	13	7	6	7	8	4	1	5	7	4	4	5	5	3	5
22/05/2020	96	0	2	2	2	1	10	5	3	5	7	4	9	1	3	3	4	0	3	8	2	3	5	7	2	5
23/05/2020	62	0	2	0	0	0	0	23	9	1	9	4	9	4	1	0	0	0	0	0	0	0	0	0	0	0
25/05/2020	133	0	0	0	0	0	7	18	14	7	4	8	12	11	11	9	5	1	4	4	5	1	4	3	3	2
26/05/2020	116	0	0	0	0	1	11	15	6	7	7	7	13	7	7	2	5	1	6	4	8	2	3	2	2	0
27/05/2020	174	0	1	0	0	1	7	16	15	11	10	17	16	12	8	6	2	1	7	6	7	5	5	5	9	7
28/05/2020	197	0	0	0	1	0	7	24	17	10	9	13	19	16	9	11	5	3	4	8	8	2	8	6	9	8
29/05/2020	198	0	1	0	1	1	5	14	22	20	17	13	12	15	13	13	7	7	5	7	1	2	5	8	5	4
30/05/2020	109	0	0	0	0	0	0	23	17	11	15	15	16	8	4	0	0	0	0	0	0	0	0	0	0	0
31/05/2020	4	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1/06/2020	171	0	0	0	0	0	3	16	20	18	8	9	16	9	16	9	4	6	6	3	3	2	7	7	3	6
2/06/2020	218	0	0	1	2	2	14	18	12	13	16	17	19	19	17	11	6	3	8	3	4	6	9	5	7	6
3/06/2020	220	0	1	0	0	2	11	21	17	15	14	11	18	21	17	11	9	4	7	4	5	5	5	9	7	6
4/06/2020	219	0	2	0	3	1	16	21	16	10	19	9	15	19	13	7	13	5	11	6	2	1	8	3	13	6
5/06/2020	197	0	1	0	0	3	12	16	20	16	10	17	17	18	17	6	3	1	6	5	0	2	8	8	9	2
6/06/2020	60	0	4	1	0	0	1	22	6	3	3	6	10	4	0	0	0	0	0	0	0	0	0	0	0	0

Ticket Date	Hours (24-hr time)																									
	No. divs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
7/06/2020	7	0	0	0	0	0	0	0	0	0	0	0	0	3	4	0	0	0	0	0	0	0	0	0	0	0
9/06/2020	183	0	0	0	0	0	6	21	24	17	11	10	18	14	8	13	2	0	7	2	5	3	6	4	6	6
10/06/2020	201	0	2	0	0	1	6	15	17	14	15	9	19	18	21	12	6	2	8	7	4	6	6	3	4	6
11/06/2020	169	0	0	2	0	0	6	13	14	8	16	14	14	13	8	8	5	2	3	3	6	5	8	4	11	6
12/06/2020	194	0	1	0	0	0	8	18	16	15	17	21	13	15	12	9	6	4	8	8	2	0	5	8	6	2
13/06/2020	56	0	2	0	0	0	2	21	7	6	5	4	4	5	0	0	0	0	0	0	0	0	0	0	0	0
14/06/2020	2	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0
15/06/2020	191	0	0	0	0	0	9	20	10	9	7	10	21	17	10	12	5	7	5	10	3	11	6	7	7	5
16/06/2020	196	0	0	1	0	1	9	16	18	10	15	11	18	17	12	7	4	3	9	6	5	4	6	8	7	9
17/06/2020	239	0	1	4	1	2	12	15	21	11	13	13	17	18	17	12	13	9	8	4	8	5	7	10	9	9
18/06/2020	219	0	2	0	0	3	11	18	21	17	9	15	20	16	16	14	10	6	9	6	1	3	3	7	10	2
19/06/2020	282	0	2	0	2	0	10	15	27	27	18	27	27	28	21	21	7	7	8	5	0	7	9	7	3	4
20/06/2020	102	1	0	0	0	0	0	17	22	15	15	13	8	10	0	0	0	0	0	0	0	0	0	0	2	0
21/06/2020	2	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0
22/06/2020	247	0	0	0	0	0	5	17	20	27	18	20	19	20	19	20	8	9	3	8	3	9	4	6	7	5
23/06/2020	300	1	1	0	2	1	12	21	19	24	20	19	27	34	22	17	15	10	10	6	5	5	4	8	9	9
24/06/2020	255	0	2	1	0	0	8	27	16	24	24	13	23	21	20	20	10	7	6	8	3	4	6	4	3	5
25/06/2020	234	0	2	2	0	0	12	11	16	25	14	18	18	22	24	16	12	4	7	4	2	4	5	5	4	7
26/06/2020	248	0	1	1	0	1	14	19	19	22	18	20	20	26	23	20	10	6	4	6	1	2	4	4	4	3
27/06/2020	151	0	3	0	0	1	2	19	9	22	15	19	16	14	16	15	0	0	0	0	0	0	0	0	0	0
28/06/2020	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0
29/06/2020	225	0	0	0	0	0	5	17	21	11	15	12	24	23	23	14	14	4	8	5	4	2	7	5	6	5
30/06/2020	222	0	4	1	0	1	8	18	23	17	11	19	22	16	19	14	7	6	8	4	2	1	6	6	5	4
1/07/2020	257	0	5	1	0	2	11	19	17	17	22	15	27	18	15	22	7	3	9	6	1	4	6	9	8	13
2/07/2020	209	0	1	1	1	1	10	18	16	17	17	17	16	24	9	9	3	0	10	5	3	7	7	8	6	3
3/07/2020	251	0	5	0	0	3	16	13	14	24	17	22	24	28	21	12	13	4	9	6	1	2	5	6	3	3
4/07/2020	134	1	0	0	3	0	0	18	12	21	17	20	13	20	8	0	0	0	0	0	0	0	0	0	0	2
5/07/2020	7	0	0	0	0	0	0	0	0	0	0	0	0	5	2	0	0	0	0	0	0	0	0	0	0	0
6/07/2020	314	1	0	0	0	0	5	25	25	20	15	16	32	32	27	22	22	15	13	3	2	6	6	10	9	9
7/07/2020	277	0	5	0	0	1	10	16	25	17	23	28	17	29	25	11	12	10	7	10	3	3	6	5	6	8
8/07/2020	250	0	6	1	0	1	14	25	20	11	12	8	27	24	15	22	14	5	9	4	6	1	3	12	7	3
9/07/2020	282	0	3	2	0	2	10	17	32	12	26	25	28	21	25	17	7	3	8	9	4	1	9	7	9	5
10/07/2020	274	0	2	0	1	4	9	17	30	13	22	20	24	28	20	21	15	9	6	6	2	4	4	3	7	7
11/07/2020	88	1	0	0	2	0	2	23	21	5	9	4	9	12	0	1	0	0	0	0	0	0	0	0	0	0
12/07/2020	3	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	0	0	0	0	0	0	0	0	0

Ticket Date	Hours (24-hr time)																									
	No. divs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
13/07/2020	119	1	0	0	0	0	3	12	14	9	10	12	11	5	3	3	3	0	2	8	3	3	8	5	3	2
14/07/2020	67	0	0	0	0	1	8	9	4	8	2	1	2	4	2	1	1	0	2	6	5	0	4	0	3	4
15/07/2020	123	0	0	0	0	1	6	9	6	8	12	8	11	7	3	4	2	5	5	9	2	4	8	7	3	3
16/07/2020	261	1	0	0	0	0	9	21	15	22	18	20	19	24	23	30	13	5	5	0	5	5	10	5	4	8
17/07/2020	244	0	1	0	0	2	13	21	21	33	24	18	21	22	14	12	7	4	4	2	1	3	7	2	7	5
18/07/2020	76	0	0	0	0	0	3	23	13	3	12	6	11	4	0	0	0	0	0	0	0	0	0	0	0	1
19/07/2020	9	0	0	0	0	0	0	0	0	0	0	0	0	4	5	0	0	0	0	0	0	0	0	0	0	0
20/07/2020	172	0	0	0	0	0	4	11	16	20	11	10	23	22	9	4	7	0	7	4	1	6	8	4	4	1
21/07/2020	201	1	0	0	0	0	8	15	17	20	11	14	15	14	18	8	5	6	4	6	3	3	10	4	11	9
22/07/2020	220	0	2	0	0	1	13	17	18	19	23	22	17	14	19	8	6	3	6	5	5	1	6	5	7	3
23/07/2020	224	0	1	2	0	1	9	20	21	14	19	20	17	21	9	13	11	9	7	8	3	0	4	5	3	7
24/07/2020	217	0	3	0	0	0	9	20	17	9	20	16	22	25	19	11	6	5	6	5	0	4	6	5	6	3
25/07/2020	107	0	1	0	0	1	2	21	22	8	10	15	15	10	1	0	0	0	0	0	0	0	0	0	0	1
26/07/2020	3	2	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0
27/07/2020	69	0	0	0	0	0	2	15	3	9	1	7	1	1	1	2	2	0	7	5	1	0	4	3	3	2
28/07/2020	67	1	0	0	0	0	0	5	3	6	14	4	5	2	2	2	1	7	4	4	2	2	1	2	1	0
29/07/2020	171	0	0	0	0	0	5	9	8	12	24	16	12	12	9	9	5	6	11	5	5	1	9	6	6	1
30/07/2020	229	0	0	0	0	0	8	10	13	26	22	19	21	23	16	11	4	7	12	4	1	7	8	9	3	5
31/07/2020	279	1	1	0	1	3	7	24	20	29	25	20	32	26	21	18	10	5	8	3	4	2	4	6	9	1
1/08/2020	113	1	0	0	0	2	5	23	19	11	19	11	20	3	0	0	0	0	0	0	0	0	0	0	0	0
2/08/2020	5	0	0	0	0	0	0	0	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0
3/08/2020	210	1	0	0	0	0	6	19	20	21	15	13	17	19	18	10	9	9	5	6	3	2	3	7	3	5
4/08/2020	267	1	1	0	0	0	14	27	23	17	15	23	28	29	11	17	11	12	10	10	0	3	6	5	4	1
5/08/2020	241	0	0	4	2	2	10	21	14	19	15	19	19	26	23	12	11	9	9	4	3	1	5	5	6	2
6/08/2020	249	0	3	3	2	2	12	18	23	13	16	11	28	27	20	17	9	5	9	4	1	4	4	6	6	6
7/08/2020	142	0	3	0	0	0	8	25	15	12	17	16	8	12	7	0	3	4	3	4	1	3	1	0	0	0
8/08/2020	30	0	0	0	0	0	0	11	5	4	2	2	6	0	0	0	0	0	0	0	0	0	0	0	0	0
9/08/2020	4	0	0	0	0	0	0	0	0	0	0	0	3	1	0	0	0	0	0	0	0	0	0	0	0	0
10/08/2020	76	1	0	0	0	0	0	4	2	12	4	8	5	6	3	3	2	2	4	3	4	2	5	4	2	1
11/08/2020	177	1	0	2	0	0	3	9	11	18	21	15	17	16	10	11	4	4	8	5	3	4	2	2	8	4
12/08/2020	222	0	0	0	2	2	8	12	21	21	19	22	18	16	15	12	3	2	9	9	5	5	5	6	7	3
13/08/2020	229	0	0	0	2	0	8	14	21	28	21	24	17	18	15	10	5	6	6	6	2	3	9	4	7	3
14/08/2020	201	0	0	0	0	2	10	14	24	14	21	12	21	17	14	14	3	5	3	5	2	1	4	4	5	6
15/08/2020	91	1	1	0	0	0	0	23	8	14	4	15	14	12	0	0	0	0	0	0	0	0	0	0	0	0
17/08/2020	237	0	0	0	0	0	3	25	22	20	18	19	25	20	22	16	6	2	9	4	3	1	8	7	4	3

Ticket Date	Hours (24-hr time)																									
	No. divs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
18/08/2020	232	1	2	0	0	0	9	25	17	17	17	18	23	18	21	13	9	1	4	9	1	3	4	8	5	8
19/08/2020	244	0	4	0	0	2	10	20	21	13	18	15	29	16	15	16	3	5	7	7	7	6	7	8	8	7
20/08/2020	200	0	2	2	1	2	10	22	23	7	11	15	16	13	6	11	3	6	10	9	2	3	5	10	6	5
21/08/2020	224	0	2	0	2	3	8	19	24	10	16	21	21	21	10	14	8	8	7	4	3	2	5	5	6	5
22/08/2020	94	0	4	0	0	0	6	22	17	7	9	14	8	6	1	0	0	0	0	0	0	0	0	0	0	0
24/08/2020	215	0	0	0	0	0	2	26	20	17	12	15	12	19	15	17	9	5	3	9	2	3	8	6	8	7
25/08/2020	212	1	1	1	2	0	10	21	15	10	21	15	22	16	13	7	8	5	6	7	6	1	4	9	4	8
26/08/2020	208	0	0	3	0	1	9	13	8	15	15	13	18	16	19	8	10	8	7	7	1	7	7	7	6	10
27/08/2020	211	2	1	1	0	1	11	19	14	14	10	18	16	18	12	8	9	10	8	7	1	4	4	10	9	6
28/08/2020	204	0	5	1	0	0	16	27	17	7	15	14	26	9	11	11	6	3	6	8	0	0	4	10	5	3
29/08/2020	94	0	3	0	0	0	5	23	12	9	15	10	9	8	0	0	0	0	0	0	0	0	0	0	0	0
30/08/2020	4	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0
31/08/2020	220	0	0	0	0	0	5	25	20	16	13	17	27	25	11	13	8	4	6	9	5	0	5	6	3	2
1/09/2020	212	0	0	0	2	0	8	20	21	14	16	16	21	21	12	11	7	4	4	13	1	2	4	7	4	4
2/09/2020	237	0	1	0	1	1	0	23	32	13	17	24	20	26	16	10	6	3	8	8	4	3	6	8	3	4
3/09/2020	195	0	2	0	0	1	13	16	8	28	17	14	16	15	17	14	3	1	6	6	0	3	7	2	6	0
4/09/2020	184	0	0	0	2	1	10	22	21	12	14	14	17	18	16	9	4	1	4	7	2	0	1	4	4	1
5/09/2020	51	4	0	0	1	0	2	15	10	4	5	4	8	2	0	0	0	0	0	0	0	0	0	0	0	0
6/09/2020	2	1	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0
7/09/2020	240	1	0	0	0	0	2	25	11	17	10	20	28	20	21	13	8	4	12	8	7	4	5	11	6	8
8/09/2020	220	0	4	0	0	0	13	18	25	12	19	16	21	19	8	13	6	3	8	5	3	5	6	6	5	5
9/09/2020	125	0	5	0	1	0	11	21	6	7	10	12	5	5	3	6	1	2	4	6	1	6	2	6	5	0
10/09/2020	185	0	0	0	0	0	8	19	16	13	7	15	17	17	13	9	4	4	8	5	2	1	11	7	2	7
11/09/2020	202	0	1	0	0	1	13	19	12	10	17	14	24	17	20	9	6	0	9	9	0	3	6	7	2	3
12/09/2020	85	0	0	0	0	0	3	21	11	13	11	11	10	3	1	0	0	0	0	0	0	0	0	0	0	1
13/09/2020	6	2	0	0	0	0	0	0	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0
14/09/2020	218	0	0	0	0	0	6	26	21	14	13	15	23	24	15	9	7	7	7	8	2	5	2	6	4	4
15/09/2020	212	0	3	0	0	0	11	23	22	10	12	17	18	20	13	6	5	3	9	8	0	5	8	6	5	8
16/09/2020	249	0	0	2	2	1	11	19	17	15	15	27	20	20	18	15	9	7	11	9	1	4	3	7	7	9
17/09/2020	227	2	1	0	0	1	13	20	28	13	18	17	21	21	14	17	2	4	9	3	1	1	5	3	8	7
18/09/2020	151	0	1	0	0	2	13	14	18	7	15	12	13	11	9	7	3	2	3	4	0	2	3	4	4	4
19/09/2020	62	1	0	0	0	0	2	16	9	3	7	4	14	5	0	1	0	1	0	0	0	0	0	0	0	0
20/09/2020	3	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	0	0	0	0	0	0	0	0	0	0
21/09/2020	205	0	0	0	0	0	4	26	20	15	14	12	21	18	18	10	4	4	8	5	1	4	7	7	5	2
22/09/2020	208	1	3	1	0	3	18	20	13	15	20	11	21	16	9	8	8	2	7	8	0	2	4	10	5	4

Ticket Date	Hours (24-hr time)																									
	No. divs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
23/09/2020	224	0	2	0	0	1	12	19	23	17	16	15	19	23	21	9	6	6	9	5	4	2	3	6	3	3
24/09/2020	224	0	0	0	0	2	15	23	19	12	17	12	25	16	12	14	4	11	7	5	3	1	6	4	12	4
25/09/2020	243	1	1	1	2	0	12	19	20	24	11	23	26	24	19	11	14	5	4	4	2	2	2	0	16	1
26/09/2020	86	2	0	0	0	0	2	22	15	4	7	9	22	3	0	0	0	0	0	0	0	0	0	0	2	0
28/09/2020	241	0	0	0	0	0	5	27	31	14	9	14	27	24	15	11	13	6	7	9	4	2	4	10	4	5
29/09/2020	259	1	2	2	0	1	19	26	20	7	25	18	22	26	19	12	9	9	8	10	1	1	7	7	5	3
30/09/2020	255	0	4	0	0	2	11	17	20	13	21	26	27	22	20	13	10	5	5	6	4	2	8	7	7	5