

Product Transport Monitoring

Bass Point Quarry

Q4 2019

Report Author: Chelsea Flood

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1. Introduction

This document has been prepared by Hanson Construction Materials Pty Ltd (Hanson) to fulfil the reporting requirements stipulated in *Schedule 3, Condition 31* of Project Approval MP 08_0143 (the Approval). A summary table of how Hanson meet the requirements of *Schedule 3, Condition 31* is provided below as **Table 1**.

Table 1: Summary table of how Hanson meet the requirements of *Schedule 3, Condition 31* of the Approval.

Schedule 3, Condition 31	Section in document
Monitoring of Product Transport	
31. The Proponent must:	
(a) keep accurate records of:	
<ul style="list-style-type: none"> • the amount of quarry products transported from the site (monthly and annually); 	Section 3
<ul style="list-style-type: none"> • the regional destination of quarry products transported from the site; and 	Section 3
<ul style="list-style-type: none"> • all laden truck movements (ie dispatch of trucks carrying quarry products or concrete) from the site (hourly, daily, weekly, monthly and annually); and 	Section 2
(b) publish these records on its website on a quarterly basis.	Noted

Attention should also be drawn to other conditions in the Approval relevant to product transport, specifically *Schedule 2, Condition 7* and *Schedule 2, Condition 8*, which stipulate limits for annual volume of products transported and the numbers of laden trucks dispatched, respectively.

Extractive Material Transport

7. The Proponent must not permit to be transported from the site:
- (a) more than 4 million tonnes of quarry products in any calendar year; or
 - (b) more than 3 million tonnes of quarry products by road in any calendar year.

Transport of Products

8. The Proponent must limit the dispatch of trucks carrying quarry products or concrete from the site to the levels shown in Table 1.

Table 1: Laden Truck Dispatch Hours

Period	Maximum Laden Truck Dispatch
7 am – 10 pm	40 in any hour
10 pm – 7 am	23 in any hour
5 am – 6 am (Monday to Friday only and excluding Public Holidays)	27
6 am – 7 am (Monday to Friday only and excluding Public Holidays)	38
24-hour calendar day	500

2. Laden truck movements

Schedule 3, Condition 31 requires Hanson to publish records of laden truck movements from the site on an hourly, daily, weekly, monthly, and annual basis (see **Section 1**). The complete laden truck dispatch report is included as **Appendix A**. The compliance status of laden truck movements for the fourth quarter of 2019 (i.e. 01/10/2019 to 31/12/2019 inclusive) is discussed in **Section 2.1**, **Section 2.2**, **Section 2.3**, **Section 2.4**, and **Section 2.5**.

2.1. Hourly laden truck dispatch

There were no non-compliances with the hourly laden truck dispatch limits (*Schedule 2, Condition 8*) during the fourth quarter of 2019. See **Appendix A** for the complete laden truck dispatch report.

2.2. Daily laden truck dispatch

There were no non-compliances with the daily laden truck limit (*Schedule 2, Condition 8*) during the fourth quarter of 2019. See **Appendix A** for the complete laden truck dispatch report.

2.3. Weekly laden truck dispatch

There is no applicable limit for weekly laden truck dispatch (*Schedule 2, Condition 8*), so compliance status is not applicable. See **Appendix A** for the complete laden truck dispatch report.

2.4. Monthly laden truck dispatch

There is no applicable limit for monthly laden truck dispatch (*Schedule 2, Condition 8*), so compliance status is not applicable. See **Appendix A** for the complete laden truck dispatch report.

2.5. Annual laden truck dispatch

There is no applicable limit for annual laden truck dispatch (*Schedule 2, Condition 8*), so compliance status is not applicable. See **Appendix A** for the complete laden truck dispatch report for the fourth quarter of 2019. A summary of annual laden truck dispatch is provided in **Table 2**. See **Appendix B** for the complete laden truck dispatch report for the first, second, and third quarters of 2019.

Table 2: Summary of annual laden truck dispatch for 2019.

Quarter	Sum																								
	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
Q1	34	181	79	100	168	717	1584	1690	1495	1124	1188	1380	1419	1126	877	539	510	515	475	225	260	307	321	286	288
Q2	18	244	110	105	216	730	1603	1664	1380	1062	1141	1427	1384	1200	883	578	510	496	573	232	256	313	468	363	289
Q3	18	128	83	25	69	545	1334	1458	1488	1174	1319	1389	1322	1019	866	480	423	492	583	163	206	286	393	294	181
Q4	17	167	63	45	111	614	1475	1697	1413	1021	1224	1362	1406	1045	895	540	433	354	374	191	263	288	307	278	251
Total	87	720	335	275	564	2606	5996	6509	5776	4381	4872	5558	5531	4390	3521	2137	1876	1857	2005	811	985	1194	1489	1221	1009
Grand total	65705																								

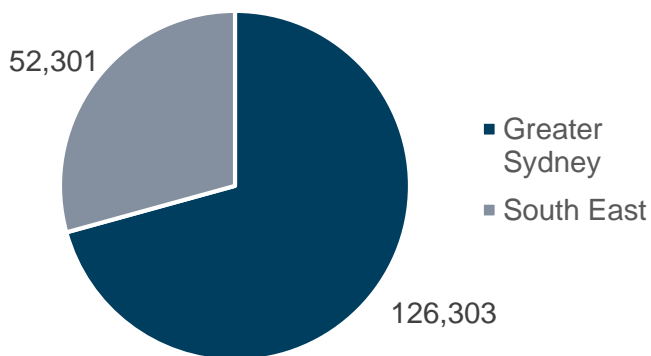
3. Regional destination of quarry products

Schedule 3, Condition 31 requires Hanson to publish records of the monthly and annual volume of quarry products transported from the site, as well as the regional destination (see Section 1). To meet this requirement, customer delivery records were classified under the Local Land Services regions.

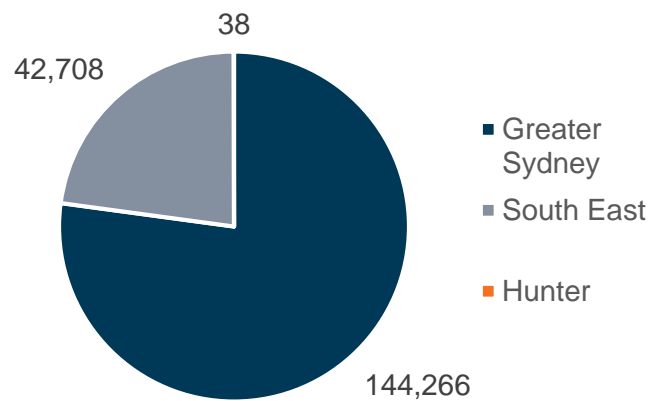
3.1. Monthly regional destination of quarry products

Monthly volumes of quarry products transported from site to different regional destinations have been visually represented below (Figure 1(a), Figure 1(b), and Figure 1(c)).

(a)



(b)



(c)

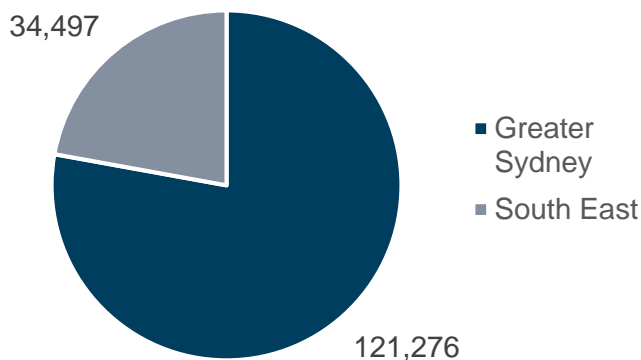


Figure 1: Volume of quarry products (tonnes) transported to different regional destinations for the months of (a) October 2019; (b) November 2019; and (c) December 2019.

3.2. Annual regional destination of quarry products

Annual volumes of quarry products transported from site to different regional destinations have been summarised in **Table 3** and visually represented in **Figure 2**. Compliance with *Schedule 2, Condition 7* is shown in **Table 4**.

Table 3: Annual volume of quarry products (tonnes) transported to different regional destinations.

Regional destination	Volume (tonnes)
Greater Sydney	1,628,165
South East	593,454
Hunter	38

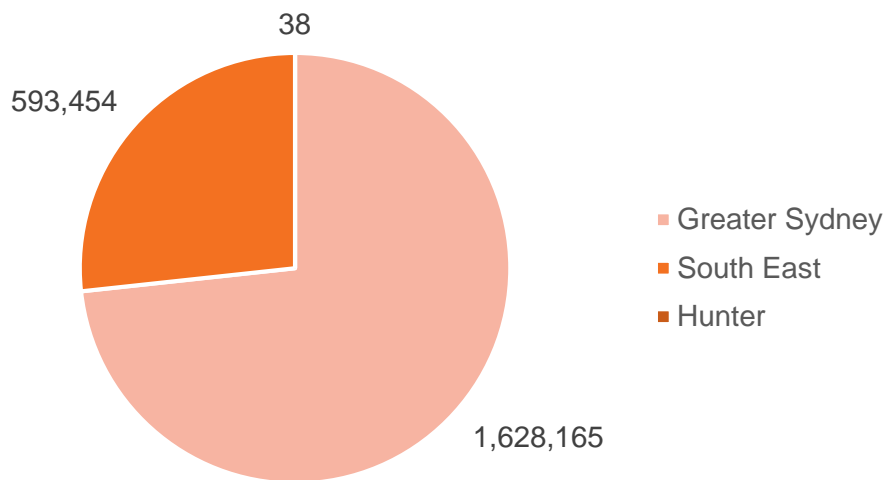


Figure 2: Annual volume of quarry products (tonnes) transported to different regional destinations.

Table 4: Compliance with *Schedule 2, Condition 7*.

Annual volume transported (tonnes)	Limit from <i>Schedule 2, Condition 7</i> (tonnes)	Compliant? (Yes / No)
2,221,658	3,000,000*	Yes

* Hanson are not currently transporting any products by ship.

Appendix A

Table A1: Hourly and daily truck dispatch report for the fourth quarter of 2019 (i.e. 01/10/2019 to 31/12/2019 inclusive). Deliveries has been abbreviated to dlvs. Dates on which there were no trucks dispatched have been omitted from the report. Exceedances are shaded orange. Data that has been amended (e.g. due to split loads) are shaded yellow.

Ticket Date	No. dlvs	Hours (24-hr time)																								
		0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
1/10/2019	191	0	1	0	2	1	13	25	16	10	15	16	15	9	7	11	7	5	7	8	2	7	5	5	3	1
2/10/2019	220	0	3	0	0	2	12	18	28	13	13	19	18	14	23	8	4	6	6	9	3	4	6	7	3	1
3/10/2019	208	0	2	1	1	2	12	16	19	12	17	26	15	10	14	9	3	6	8	6	2	5	6	5	9	2
4/10/2019	204	0	1	0	2	1	9	19	27	12	22	16	23	17	12	9	2	3	4	8	3	3	2	7	0	2
5/10/2019	42	1	0	0	0	3	1	17	4	3	6	4	0	0	0	0	0	0	0	0	0	0	0	3	0	1
8/10/2019	134	0	0	0	0	0	4	12	13	11	12	12	14	3	6	0	10	6	3	9	3	7	3	1	3	2
9/10/2019	224	0	0	0	1	1	10	15	15	25	14	21	13	24	14	15	4	6	8	6	6	3	6	9	6	2
10/10/2019	251	0	5	1	2	2	14	14	23	23	21	24	25	18	10	16	4	8	8	6	0	7	8	5	2	5
11/10/2019	214	0	0	0	1	0	10	21	16	14	22	17	26	16	16	7	5	7	6	7	6	5	3	2	2	5
12/10/2019	63	0	1	0	0	0	0	17	14	9	6	4	3	3	2	1	2	1	0	0	0	0	0	0	0	0
14/10/2019	231	0	0	0	0	0	0	27	25	15	12	20	19	22	23	14	16	9	8	6	1	10	0	1	3	0
15/10/2019	222	0	4	3	1	0	8	22	19	13	7	27	15	21	10	14	4	8	7	7	5	3	9	7	4	4
16/10/2019	308	0	6	0	1	0	13	15	29	25	31	18	24	32	29	15	7	12	5	9	3	8	5	9	6	6
17/10/2019	253	0	4	4	3	4	17	20	25	32	16	23	18	24	8	5	6	12	3	7	4	3	4	3	6	2
18/10/2019	312	0	1	0	3	1	11	26	23	35	25	26	26	32	25	23	13	6	4	6	2	5	4	4	4	7
19/10/2019	91	0	5	0	0	0	6	21	20	13	7	6	4	7	1	0	0	0	0	0	0	0	0	0	0	1
21/10/2019	178	0	0	0	0	0	0	17	36	16	15	8	7	11	17	12	4	3	4	11	2	4	3	2	5	1
22/10/2019	268	1	5	3	0	0	10	18	24	19	12	24	28	23	27	29	7	4	1	9	8	0	5	2	6	4
23/10/2019	295	0	1	4	0	0	12	20	29	27	19	22	31	26	19	22	8	3	8	8	4	4	9	8	6	5
24/10/2019	250	0	3	0	0	0	11	16	25	26	14	24	22	19	19	19	7	5	6	11	3	0	5	8	6	1
25/10/2019	215	0	6	0	3	1	13	23	15	19	21	19	24	22	11	10	3	2	4	5	1	0	6	3	3	1
26/10/2019	90	0	2	0	0	0	0	9	23	15	6	10	12	10	0	0	0	0	0	0	0	0	0	0	1	2
28/10/2019	247	0	0	1	0	0	9	27	27	16	21	17	21	21	19	8	10	6	10	5	3	6	6	7	3	4
29/10/2019	206	1	5	3	1	0	9	13	14	18	11	11	8	19	13	21	6	8	7	7	2	7	9	5	4	5
30/10/2019	240	0	7	2	1	0	7	20	23	22	14	16	17	25	19	10	8	8	2	7	4	4	3	6	8	7

Ticket Date	No. dlvs	Hours (24-hr time)																								
		0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
31/10/2019	226	0	5	1	2	0	12	20	18	18	16	14	24	14	15	17	7	5	5	6	2	4	5	6	6	4
1/11/2019	203	0	3	2	0	0	16	21	27	14	11	13	13	12	11	9	8	5	7	6	3	3	4	5	6	4
2/11/2019	89	0	4	1	0	0	1	18	16	20	2	10	11	4	0	0	0	0	0	0	0	0	0	0	1	1
4/11/2019	191	0	0	0	0	0	5	25	22	20	7	12	11	19	11	6	7	7	5	3	4	9	7	1	7	3
5/11/2019	225	2	1	0	0	1	8	13	10	21	18	22	15	23	19	8	6	12	5	7	4	7	7	4	7	7
6/11/2019	251	0	2	2	0	2	9	17	25	21	14	15	15	30	12	17	16	13	6	6	4	6	2	6	7	4
7/11/2019	247	0	3	1	0	1	11	21	23	22	21	21	23	14	8	11	12	5	11	10	2	6	4	6	3	8
8/11/2019	222	0	2	0	0	2	8	20	24	13	12	18	22	23	15	15	2	8	3	9	2	4	4	6	3	7
9/11/2019	105	0	1	2	0	2	4	22	21	10	6	19	15	2	0	0	0	0	0	0	0	0	0	0	0	1
11/11/2019	219	0	0	0	0	0	8	21	26	14	20	17	15	22	9	14	8	7	5	7	3	5	4	4	6	4
12/11/2019	267	0	3	2	0	2	13	24	28	16	12	29	22	26	14	13	8	9	6	5	4	6	9	4	6	6
13/11/2019	235	0	1	0	0	1	11	19	26	19	18	11	23	16	16	15	5	2	7	6	8	6	4	7	8	6
14/11/2019	282	0	2	0	0	3	14	27	22	20	21	25	26	24	19	19	7	6	8	8	1	6	5	11	5	3
15/11/2019	277	0	0	0	0	1	10	22	28	40	16	23	18	18	17	17	12	9	8	6	3	5	6	6	3	9
16/11/2019	123	1	2	0	0	0	6	23	23	12	13	13	19	7	1	0	0	0	0	0	0	0	0	0	1	3
18/11/2019	266	0	0	0	0	0	5	26	36	27	16	13	26	25	18	11	9	7	4	11	4	6	6	5	5	6
19/11/2019	273	0	4	0	1	3	13	27	27	20	13	15	32	13	18	22	12	6	11	8	2	4	6	9	5	2
20/11/2019	283	0	5	1	1	6	11	22	35	24	13	21	18	25	24	19	7	10	9	7	3	1	3	9	4	5
21/11/2019	241	0	1	3	0	2	10	26	21	11	15	15	24	23	17	14	7	5	5	3	6	5	5	5	10	8
22/11/2019	254	0	3	1	2	2	14	22	29	17	21	18	27	33	12	11	6	10	4	5	3	1	2	4	6	1
23/11/2019	108	0	4	0	0	0	3	19	22	15	7	12	12	8	2	1	0	0	0	0	0	0	0	0	1	2
24/11/2019	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
25/11/2019	268	0	0	0	0	0	0	21	33	18	16	18	25	29	23	17	13	11	8	3	6	4	5	8	4	6
26/11/2019	272	0	3	0	1	5	13	26	30	27	17	18	17	30	16	20	7	5	7	3	1	8	5	4	5	4
27/11/2019	219	0	1	1	0	4	6	26	23	9	13	9	25	16	21	10	8	9	8	5	4	3	4	4	5	5
28/11/2019	271	0	4	2	1	1	14	21	28	19	15	18	25	27	14	15	16	9	8	8	4	3	4	6	3	6
29/11/2019	265	0	4	2	0	3	19	22	24	22	20	21	24	22	24	16	9	7	3	7	2	2	3	4	4	1
30/11/2019	70	0	3	1	0	1	0	19	17	4	4	12	5	4	0	0	0	0	0	0	0	0	0	0	0	0
1/12/2019	2	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0
2/12/2019	246	1	0	0	0	0	2	23	29	15	17	23	27	28	16	11	16	4	7	3	0	10	7	0	6	2
3/12/2019	259	1	5	2	4	6	11	20	19	23	18	17	23	22	19	20	7	7	5	8	1	1	9	5	3	4
4/12/2019	234	0	7	0	1	7	13	21	31	22	12	15	14	17	14	8	11	4	7	3	4	4	5	7	3	4
5/12/2019	250	3	1	1	0	4	10	23	25	17	9	22	22	20	19	20	11	12	4	6	4	7	3	0	5	5
6/12/2019	245	3	3	0	0	5	11	20	13	25	10	20	23	25	15	20	11	8	8	5	4	5	1	2	6	5
7/12/2019	106	1	1	0	0	4	2	23	23	20	5	10	10	8	0	0	0	0	0	0	0	0	0	0	0	0

Ticket Date	Hours (24-hr time)																										
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24	
8/12/2019	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
9/12/2019	269	0	0	0	0	0	4	22	23	25	10	15	25	28	30	18	15	13	9	1	5	4	11	5	6	0	
10/12/2019	334	0	2	2	2	3	8	26	33	30	15	14	18	37	24	33	26	16	7	8	3	6	6	8	5	2	
11/12/2019	372	0	3	0	3	2	12	24	31	37	17	24	32	39	38	26	28	15	10	5	1	3	6	7	4	5	
12/12/2019	322	0	4	3	1	3	13	25	38	36	20	24	25	30	28	19	13	7	4	5	5	2	3	6	2	6	
13/12/2019	360	0	3	3	3	3	13	23	34	30	27	27	33	40	23	35	14	8	3	7	3	4	8	5	7	4	
14/12/2019	146	0	4	1	0	0	1	22	23	40	9	17	21	6	0	0	0	0	0	0	0	0	0	0	2	0	
15/12/2019	4	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	
16/12/2019	352	0	0	0	0	0	6	27	38	40	18	27	24	35	30	30	22	11	5	5	4	6	5	7	3	9	
17/12/2019	357	0	4	1	0	5	18	26	37	31	26	29	30	37	32	21	14	6	5	9	2	6	3	9	2	4	
18/12/2019	376	0	4	3	1	4	10	25	28	40	25	21	22	39	36	28	16	13	6	8	10	4	9	5	8	11	
19/12/2019	270	2	3	2	0	3	17	27	36	23	19	19	28	33	17	9	3	5	6	3	2	2	1	7	2	3	
20/12/2019	168	0	0	1	0	2	7	26	32	20	7	15	20	18	4	2	1	3	6	2	1	0	0	1	0	0	
21/12/2019	34	0	0	0	0	0	0	14	8	3	1	3	5	0	0	0	0	0	0	0	0	0	0	0	0	0	

Appendix B

Table B2: Hourly and daily truck dispatch report for the first, second, and third quarters of 2019 (i.e. 01/01/2019 to 30/09/2019 inclusive). Deliveries has been abbreviated to dlvs. Dates on which there were no trucks dispatched have been omitted from the report. Exceedances are shaded orange. Data that has been amended (e.g. due to split loads) are shaded yellow.

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
2/01/2019	51	0	0	0	0	0	1	11	12	8	5	1	6	3	2	2	0	0	0	0	0	0	0	0	0	0
3/01/2019	32	0	0	0	0	0	0	0	11	5	0	1	8	3	3	0	1	0	0	0	0	0	0	0	0	0
4/01/2019	29	0	0	0	0	0	0	0	9	7	6	1	2	2	1	1	0	0	0	0	0	0	0	0	0	0
5/01/2019	21	0	0	0	0	0	0	0	11	1	0	0	5	3	0	0	0	0	1	0	0	0	0	0	0	0
7/01/2019	77	0	0	0	0	0	3	9	18	7	6	3	8	6	8	1	0	3	1	0	1	2	0	1	0	0
8/01/2019	112	0	0	0	0	0	7	20	13	8	3	8	14	17	3	3	1	5	1	1	2	0	4	0	1	1
9/01/2019	148	1	0	1	0	0	7	23	13	7	8	15	18	12	13	7	7	7	2	2	2	3	0	0	0	1
10/01/2019	158	0	0	0	0	3	12	23	12	8	12	8	21	18	12	8	2	4	3	1	3	0	2	3	2	1
11/01/2019	149	0	0	0	0	1	12	23	14	5	19	11	15	14	12	8	3	2	1	1	1	3	0	1	2	1
12/01/2019	81	0	0	0	1	1	4	21	12	6	11	4	11	6	0	0	0	0	0	0	0	1	0	1	2	0
14/01/2019	229	0	0	0	0	0	6	23	23	22	17	20	29	15	14	12	12	8	9	6	0	3	5	3	2	0
15/01/2019	314	0	4	1	1	4	17	21	23	20	21	16	30	28	23	17	17	13	15	11	6	5	5	7	4	5
16/01/2019	329	1	3	2	3	8	16	21	23	34	29	17	28	32	23	19	21	7	10	7	5	3	2	4	4	8
17/01/2019	362	0	4	0	4	7	17	23	23	38	27	22	31	32	33	20	20	17	9	12	6	4	4	3	3	3
18/01/2019	267	0	2	2	0	1	10	23	23	25	26	20	29	30	20	6	3	9	6	7	2	4	5	6	5	3
19/01/2019	100	0	1	0	0	3	6	23	23	12	9	7	9	4	0	0	0	0	0	0	0	0	0	0	0	3
20/01/2019	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
21/01/2019	332	0	0	0	0	0	5	22	23	37	26	19	36	27	29	31	14	16	11	10	4	2	8	4	7	1
22/01/2019	343	2	5	0	2	3	14	22	23	24	21	18	27	30	23	28	20	25	13	13	7	3	5	8	2	7

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
23/01/2019	374	0	0	3	5	7	17	23	23	36	16	30	30	31	29	25	25	18	12	8	8	3	4	8	11	2
24/01/2019	363	0	4	1	3	6	16	23	23	40	31	23	22	35	28	32	21	8	9	10	4	1	8	6	4	5
25/01/2019	242	1	3	0	1	3	15	27	21	14	20	17	18	14	22	10	6	7	7	6	7	5	5	2	8	3
26/01/2019	33	0	3	2	0	0	1	12	2	3	3	1	1	0	0	0	0	0	0	0	0	0	0	0	2	3
29/01/2019	210	0	0	0	0	0	6	27	28	15	10	22	18	20	12	5	6	9	9	5	5	5	4	1	1	2
30/01/2019	285	1	5	0	0	4	19	22	24	33	24	18	15	28	17	18	4	10	9	8	3	6	8	3	3	4
31/01/2019	258	0	1	0	1	1	13	18	27	25	12	24	30	19	12	14	8	7	8	5	4	8	7	4	2	8
1/02/2019	236	0	0	2	2	4	14	23	27	20	17	12	14	18	13	15	5	7	7	5	3	8	9	3	3	5
2/02/2019	102	0	2	1	3	2	2	23	19	9	15	10	8	6	0	0	0	0	0	0	0	0	0	0	0	2
4/02/2019	197	0	0	0	0	0	2	23	25	17	9	15	14	25	10	5	3	6	7	8	4	6	6	1	6	5
5/02/2019	282	1	5	0	0	9	16	21	25	27	19	17	22	27	18	16	4	8	5	7	5	3	9	3	8	8
6/02/2019	228	0	5	1	0	5	12	24	18	19	14	14	24	13	13	7	6	10	6	4	4	5	4	6	6	8
7/02/2019	272	0	4	0	0	6	12	26	29	14	17	17	25	24	19	12	4	8	5	8	7	5	5	9	8	8
8/02/2019	222	0	2	2	1	6	11	26	22	17	18	8	12	15	10	9	2	8	5	13	2	6	2	6	9	10
9/02/2019	111	1	2	1	4	1	3	28	27	12	6	10	6	3	4	0	0	0	0	0	0	0	0	0	3	1
11/02/2019	240	3	0	0	0	0	7	27	29	28	15	21	15	20	17	8	4	3	11	9	4	4	6	7	3	2
12/02/2019	221	0	5	1	1	1	16	20	21	21	14	18	14	22	8	5	1	7	10	6	2	8	6	3	5	6
13/02/2019	270	0	4	1	2	6	12	22	22	20	15	13	19	24	26	18	7	5	14	12	3	3	4	9	8	1
14/02/2019	327	0	6	1	1	6	12	20	33	25	21	25	29	32	33	17	11	9	7	6	4	5	8	9	3	4
15/02/2019	316	0	7	3	2	1	16	26	24	16	15	20	34	26	16	19	19	13	11	10	4	4	8	5	7	10
16/02/2019	148	0	4	0	0	3	8	23	25	28	19	11	14	7	2	0	0	0	0	0	0	0	1	0	2	1
18/02/2019	359	3	0	0	0	0	5	26	37	39	26	28	28	30	30	29	21	16	7	11	4	6	5	4	3	4
19/02/2019	391	1	0	1	4	8	11	22	22	38	29	34	32	32	32	36	18	15	11	9	1	5	10	8	5	8
20/02/2019	334	1	9	2	2	4	14	26	37	21	22	24	31	31	23	20	10	7	10	8	3	8	7	9	1	5
21/02/2019	250	0	2	0	0	2	16	22	29	7	16	19	16	20	18	14	13	9	10	6	4	2	5	8	9	3
22/02/2019	315	0	1	0	2	2	12	27	38	31	29	29	29	31	27	13	1	5	6	9	1	1	8	11	1	1

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
23/02/2019	86	0	1	0	1	3	3	18	16	6	12	8	12	6	0	0	0	0	0	0	0	0	0	0	0	0
25/02/2019	292	0	0	0	0	0	4	27	38	21	18	18	21	27	23	27	17	5	11	10	2	4	6	4	4	5
26/02/2019	305	0	5	3	3	0	7	27	30	21	15	24	25	32	18	27	11	5	11	9	4	7	4	3	6	8
27/02/2019	286	0	6	1	1	2	15	26	21	20	10	27	27	33	20	14	7	4	6	16	2	5	4	8	4	7
28/02/2019	265	0	3	3	3	2	13	19	27	22	16	13	23	15	22	16	11	8	9	9	2	5	11	4	4	5
1/03/2019	234	1	8	0	4	0	18	27	25	13	17	20	11	11	14	7	8	10	10	6	3	7	3	6	2	4
2/03/2019	122	0	7	1	1	3	5	17	16	21	15	11	15	6	1	0	0	0	0	0	0	0	0	0	0	3
4/03/2019	311	2	0	0	0	0	6	25	37	27	14	26	23	27	31	19	17	13	11	11	4	2	4	5	6	3
5/03/2019	270	0	2	2	3	3	12	27	23	13	14	14	22	26	22	14	9	11	12	10	4	5	5	8	7	2
6/03/2019	262	0	6	4	2	3	12	22	23	18	18	21	6	25	12	11	8	16	6	15	8	1	5	8	8	4
7/03/2019	269	0	7	3	4	0	10	16	21	26	16	23	26	23	19	15	4	5	6	11	3	5	4	9	9	4
8/03/2019	279	1	6	6	2	5	11	27	30	19	11	20	21	22	13	14	9	7	11	4	9	3	6	10	8	5
9/03/2019	114	4	2	7	2	0	5	24	19	16	6	8	13	4	5	0	0	0	0	0	0	0	0	0	0	3
11/03/2019	287	1	0	0	0	0	8	27	27	22	14	21	15	25	29	21	13	8	14	11	3	4	8	8	3	6
12/03/2019	258	0	4	2	1	1	19	22	28	21	12	13	22	18	23	11	2	7	10	10	5	4	8	5	5	5
13/03/2019	303	6	3	4	1	0	11	16	27	28	17	22	27	22	25	30	13	11	10	6	7	4	9	5	2	3
14/03/2019	210	1	0	1	0	2	11	21	18	16	16	17	14	22	8	5	6	4	10	5	1	7	9	6	4	7
15/03/2019	200	0	6	0	0	0	9	16	14	21	16	15	11	19	6	12	4	8	10	7	2	6	5	6	4	3
16/03/2019	99	0	2	0	1	0	4	17	23	24	4	10	7	3	0	1	1	0	0	0	0	0	0	0	0	2
18/03/2019	160	1	0	0	0	1	4	24	13	17	9	11	10	18	14	6	4	3	5	7	4	1	7	1	1	0
19/03/2019	135	0	1	0	2	0	9	10	14	14	9	11	10	6	8	1	5	3	8	10	3	4	4	2	1	0
20/03/2019	183	0	0	0	0	1	7	16	9	15	16	8	11	11	13	7	4	12	11	9	2	8	3	9	2	9
21/03/2019	212	0	2	0	2	2	12	21	16	9	10	11	16	18	10	15	7	8	10	12	3	5	1	9	6	7
22/03/2019	320	0	0	4	4	8	22	27	31	31	17	21	23	28	21	12	10	8	11	8	4	5	4	8	4	8
23/03/2019	115	0	1	0	2	4	4	20	30	10	9	9	14	9	1	0	0	0	0	0	0	0	0	0	2	0
25/03/2019	237	0	0	0	0	0	3	27	31	38	16	12	12	21	11	13	4	7	11	6	4	4	7	6	2	2

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
26/03/2019	254	0	0	0	0	3	7	22	21	27	11	25	17	12	28	10	6	9	9	14	5	6	3	7	4	8
27/03/2019	297	0	7	0	2	0	14	15	26	23	21	25	28	26	17	22	12	6	12	8	6	5	1	5	11	5
28/03/2019	321	1	6	4	5	0	6	21	25	33	17	18	20	35	25	26	12	8	13	8	7	5	5	6	8	8
29/03/2019	340	0	3	6	3	4	13	24	28	34	22	26	27	27	26	11	15	13	10	9	3	8	2	7	10	9
30/03/2019	109	0	0	0	6	3	8	21	17	20	8	9	4	6	3	0	0	0	0	0	0	0	0	0	4	0
1/04/2019	256	0	0	0	0	0	3	27	22	18	13	22	21	13	22	23	9	10	10	13	3	4	5	7	8	3
2/04/2019	245	0	8	6	1	3	17	19	32	14	8	15	20	13	24	12	6	4	6	11	3	0	4	9	7	3
3/04/2019	313	0	1	0	4	8	20	26	29	15	19	16	24	30	29	21	8	11	8	11	1	2	7	11	9	3
4/04/2019	302	1	3	3	2	3	16	26	31	25	22	19	22	29	13	18	11	7	4	8	4	5	7	12	8	4
5/04/2019	290	0	6	2	7	5	16	23	31	27	18	15	29	23	23	7	4	5	5	10	5	4	4	4	11	6
6/04/2019	108	0	3	1	1	1	1	23	23	11	9	12	12	6	0	0	0	0	0	0	0	0	0	0	1	4
8/04/2019	253	1	0	0	0	0	9	27	19	12	26	12	27	28	23	14	13	7	6	5	5	4	5	2	5	4
9/04/2019	278	0	3	4	1	4	18	26	27	19	16	15	27	18	18	13	14	6	6	7	6	4	3	8	5	10
10/04/2019	238	0	2	3	1	7	12	27	24	16	12	14	21	18	16	9	6	4	4	9	4	3	5	9	5	7
11/04/2019	264	0	4	2	6	6	13	27	28	14	18	19	19	21	15	14	7	9	4	7	4	6	1	7	7	6
12/04/2019	282	0	1	5	1	2	17	19	28	20	19	24	22	32	19	16	9	8	4	8	5	4	2	9	4	4
13/04/2019	118	0	2	2	3	3	4	23	23	26	6	11	12	3	0	0	0	0	0	0	0	0	0	0	0	0
15/04/2019	264	0	0	0	0	0	5	27	37	17	12	17	25	28	13	17	10	7	12	5	2	6	3	11	6	4
16/04/2019	290	0	6	3	0	6	11	27	33	22	14	18	21	21	19	17	14	7	11	9	5	4	4	7	7	4
17/04/2019	254	0	8	0	4	1	9	20	27	32	14	6	24	15	16	10	16	3	6	10	7	3	4	7	9	3
18/04/2019	244	0	5	2	6	9	17	17	25	20	16	16	14	16	13	11	10	6	3	7	5	7	2	6	8	3
19/04/2019	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
20/04/2019	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	7	0	0	0	0	0
23/04/2019	183	0	0	0	0	0	3	14	27	22	14	9	16	14	20	8	4	4	5	4	4	6	5	1	1	2
24/04/2019	199	0	3	1	2	6	7	16	16	27	15	15	16	19	11	5	1	6	7	7	1	4	4	4	2	4
26/04/2019	121	0	0	0	0	0	0	18	22	10	1	10	13	9	5	4	2	4	7	5	3	1	2	3	0	2

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
27/04/2019	60	0	0	0	0	1	3	20	13	9	4	4	1	3	0	0	0	0	0	0	0	0	0	1	0	1
29/04/2019	225	1	0	0	0	0	5	26	20	13	9	9	16	19	17	15	12	10	11	10	4	5	9	7	3	5
30/04/2019	277	1	6	1	2	3	13	22	27	28	22	16	16	20	22	9	10	3	4	16	4	3	2	10	8	10
1/05/2019	325	0	0	2	2	6	14	24	25	28	25	24	28	21	31	22	23	7	0	7	3	15	6	6	3	3
2/05/2019	330	0	7	2	3	3	12	27	28	26	14	27	26	29	29	21	10	9	8	9	6	7	3	11	7	5
3/05/2019	281	0	2	6	1	2	12	22	24	29	14	17	27	11	35	13	15	7	6	6	3	5	6	5	7	6
4/05/2019	73	0	4	3	0	1	5	23	14	2	8	5	6	0	0	0	0	0	1	0	0	0	0	0	0	1
6/05/2019	266	0	0	0	0	0	10	24	27	23	16	15	27	23	23	11	15	9	10	9	2	2	7	1	6	6
7/05/2019	336	0	10	3	1	9	20	26	28	18	20	19	26	29	27	25	11	10	7	11	6	2	5	7	12	4
8/05/2019	320	0	5	2	4	12	17	18	16	28	26	19	17	30	26	22	13	10	8	7	6	5	5	9	10	5
9/05/2019	360	0	8	4	4	12	18	23	25	20	20	19	31	32	29	29	14	12	8	10	3	6	7	9	7	10
10/05/2019	355	0	6	2	4	7	17	22	28	25	23	20	33	34	32	22	19	10	8	9	4	7	6	7	7	3
11/05/2019	124	0	5	1	2	1	6	22	19	17	13	13	18	5	0	0	0	0	0	0	0	0	0	0	1	1
13/05/2019	295	3	0	0	0	0	5	27	38	24	8	16	23	30	19	24	14	9	14	17	2	5	4	11	3	2
14/05/2019	369	0	5	6	3	7	13	25	29	26	24	20	29	27	30	28	21	25	15	11	3	6	1	9	4	2
15/05/2019	392	0	4	5	0	9	11	27	30	37	18	27	33	39	29	30	22	16	15	13	3	4	3	11	3	3
16/05/2019	400	0	5	0	7	5	16	27	33	40	20	17	32	31	28	27	7	34	14	18	4	2	4	9	16	4
17/05/2019	338	1	3	3	1	5	14	18	32	25	29	22	28	28	22	28	13	15	7	16	2	3	4	7	8	5
18/05/2019	92	0	2	2	1	1	2	22	14	20	6	7	4	9	0	0	0	0	0	0	0	0	0	0	0	2
20/05/2019	297	0	0	0	0	0	1	26	31	25	18	17	32	27	26	24	10	12	6	15	1	0	7	9	6	4
21/05/2019	246	0	8	0	2	3	7	25	17	15	15	15	21	16	21	13	9	6	11	12	4	5	5	6	6	4
22/05/2019	262	0	10	1	3	5	9	22	24	11	14	20	9	23	24	18	14	13	5	1	6	8	4	5	4	9
23/05/2019	328	4	4	0	1	4	13	21	31	23	17	21	29	38	17	23	12	16	7	14	5	2	5	8	6	11
24/05/2019	283	0	1	3	1	2	7	19	25	28	19	23	24	23	24	27	11	9	8	9	1	3	7	4	4	1
25/05/2019	109	0	6	2	1	3	2	23	15	18	7	10	12	5	0	0	0	0	0	0	0	0	0	2	0	3
27/05/2019	256	0	0	0	0	0	3	27	22	27	18	19	14	22	12	21	15	11	7	10	4	3	7	9	3	2

Ticket Date	Hours (24-hr time)																									
	No. divs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
28/05/2019	335	0	5	1	1	4	13	23	27	20	17	24	26	28	25	26	16	23	10	12	6	3	9	9	1	6
29/05/2019	345	0	6	4	5	8	13	27	28	33	27	35	27	24	31	15	7	4	11	8	2	2	10	7	5	6
30/05/2019	262	0	5	0	0	1	16	24	23	17	12	16	29	12	21	10	8	7	6	10	5	4	4	12	13	7
31/05/2019	295	0	2	1	1	1	13	19	26	21	21	21	26	29	28	18	10	10	5	9	2	3	8	8	8	5
1/06/2019	116	2	9	0	0	0	5	23	21	11	9	12	12	10	0	0	0	0	0	0	0	0	0	2	2	
3/06/2019	285	0	1	0	0	0	5	27	39	23	15	20	30	28	23	11	11	10	5	7	4	2	4	11	7	2
4/06/2019	178	0	6	1	0	7	14	15	20	12	8	9	12	17	7	2	4	4	9	5	1	6	8	1	5	5
5/06/2019	97	0	0	2	1	1	9	9	3	2	9	9	3	4	5	2	0	3	7	6	2	3	2	11	4	0
6/06/2019	192	0	0	0	2	3	9	13	7	13	18	15	15	14	17	9	4	8	4	10	3	5	5	9	6	3
7/06/2019	253	0	5	1	3	5	14	22	19	15	21	14	15	26	15	11	8	8	11	6	3	2	8	6	2	13
8/06/2019	60	0	5	0	0	0	1	23	6	4	2	2	11	2	0	0	0	0	0	0	0	1	0	1	2	0
11/06/2019	196	0	0	0	0	0	3	15	19	18	19	10	12	22	13	6	8	10	8	10	3	3	5	5	3	4
12/06/2019	233	0	4	1	2	2	15	26	24	15	7	10	18	16	14	0	0	2	30	15	4	5	7	6	6	4
13/06/2019	310	0	5	0	2	2	14	16	25	18	17	20	21	29	29	18	21	12	8	13	6	4	6	12	6	6
14/06/2019	260	0	3	3	3	4	13	18	22	16	20	19	19	27	21	9	11	2	10	7	6	4	3	11	5	4
15/06/2019	144	0	0	6	0	3	7	23	22	22	13	16	16	14	0	0	0	0	0	0	0	0	0	0	0	2
16/06/2019	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
17/06/2019	202	0	0	0	0	0	7	22	22	22	12	8	21	13	15	11	1	3	7	9	5	4	6	10	1	3
18/06/2019	211	0	1	1	0	0	11	19	15	21	18	10	12	16	16	10	3	6	6	12	6	3	6	7	8	4
19/06/2019	238	1	5	1	0	0	15	16	24	13	8	22	23	17	17	8	7	7	8	13	3	1	7	11	8	4
20/06/2019	246	0	3	2	2	4	9	18	25	18	16	21	19	16	11	18	9	5	8	8	3	8	6	5	5	7
21/06/2019	229	0	6	0	0	1	17	27	21	18	13	18	20	20	14	6	3	6	8	8	0	2	9	7	3	2
22/06/2019	90	0	1	2	0	1	9	21	12	15	5	9	6	5	0	0	0	0	0	0	0	0	0	1	0	3
23/06/2019	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
24/06/2019	156	1	0	0	0	0	2	26	8	4	9	13	22	11	7	2	4	2	10	4	5	5	6	12	2	2
25/06/2019	149	0	3	0	0	0	11	10	11	9	7	10	16	12	8	1	3	4	9	11	1	7	7	6	3	0

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
26/06/2019	176	1	5	1	0	1	6	21	22	10	9	5	14	14	15	2	1	5	6	6	7	6	4	8	6	2
27/06/2019	180	0	5	0	1	0	10	22	9	13	8	18	8	11	13	8	2	4	12	7	3	4	4	7	7	4
28/06/2019	190	0	2	0	0	3	12	19	16	15	17	14	15	10	12	8	3	4	10	9	2	4	5	4	5	1
29/06/2019	86	1	1	1	0	0	4	19	9	10	6	14	11	6	1	1	0	0	0	0	0	0	0	1	2	0
30/06/2019	1	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1/07/2019	237	2	0	0	0	0	1	17	27	25	12	21	18	19	13	13	6	8	9	14	2	4	5	9	7	7
2/07/2019	256	1	1	0	1	3	11	11	18	24	21	19	27	16	21	16	6	5	4	14	8	4	3	9	12	2
3/07/2019	230	0	5	2	1	2	11	15	16	17	18	10	19	16	18	9	11	7	9	12	5	1	4	7	11	4
4/07/2019	175	0	2	2	3	1	10	18	17	20	13	15	13	9	5	2	2	2	7	9	0	5	5	10	4	1
5/07/2019	118	0	0	0	0	0	2	16	7	13	9	9	13	6	7	3	2	2	5	7	2	3	2	5	5	0
6/07/2019	44	1	0	0	0	0	1	17	10	2	3	7	2	1	0	0	0	0	0	0	0	0	0	0	0	1
8/07/2019	159	0	0	0	0	0	9	15	15	13	11	15	9	13	4	4	4	3	11	7	5	4	6	7	4	0
9/07/2019	219	0	2	2	0	1	2	16	18	25	15	15	19	19	19	11	3	2	6	16	3	3	6	12	4	0
10/07/2019	210	0	0	2	0	4	10	15	15	17	11	23	22	18	13	7	3	2	11	9	4	2	4	9	4	5
11/07/2019	200	0	4	4	1	2	9	14	16	18	20	12	21	9	10	7	5	7	7	8	2	4	2	6	9	3
12/07/2019	223	0	2	3	0	0	9	18	16	14	12	16	23	22	16	15	6	6	10	10	2	0	3	11	5	4
13/07/2019	109	0	1	5	0	2	4	23	19	15	12	8	11	5	1	0	0	0	0	0	0	0	0	0	0	3
14/07/2019	2	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0
15/07/2019	214	0	0	0	0	0	6	21	22	23	12	21	21	17	8	10	9	4	5	9	0	3	8	6	6	3
16/07/2019	281	0	4	1	0	0	11	17	16	24	24	14	26	25	23	19	19	8	6	10	4	5	1	12	8	4
17/07/2019	249	1	1	3	1	1	12	23	18	19	14	21	22	20	19	11	9	6	7	10	2	5	3	8	8	6
18/07/2019	254	0	3	2	0	1	12	25	17	17	21	16	30	25	13	15	7	4	8	7	3	2	3	6	8	9
19/07/2019	279	0	1	1	4	2	13	20	25	23	19	25	30	27	24	17	12	5	5	8	1	4	5	4	2	2
20/07/2019	159	0	9	0	0	3	2	22	14	24	15	34	14	16	4	0	0	0	0	0	0	0	0	0	2	0
21/07/2019	3	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0
22/07/2019	309	1	0	0	0	0	4	26	29	31	25	24	31	17	29	23	24	9	11	8	0	1	5	5	5	2

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
23/07/2019	356	0	3	2	0	1	5	17	34	40	27	40	36	31	33	30	12	9	7	7	0	3	6	5	4	4
24/07/2019	285	0	5	2	0	2	9	21	22	19	27	26	21	31	20	16	9	8	5	13	0	3	5	7	7	7
25/07/2019	291	2	1	2	0	3	11	19	15	33	20	25	28	34	31	18	5	8	10	4	2	4	5	7	3	3
26/07/2019	285	0	2	0	0	1	6	21	22	27	22	29	23	27	19	25	13	12	8	8	1	1	7	5	4	2
27/07/2019	130	1	1	0	1	0	2	16	23	30	11	20	22	4	0	0	0	0	0	0	0	0	0	0	0	0
28/07/2019	3	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0
29/07/2019	286	0	0	0	0	0	2	21	28	33	24	31	21	21	17	23	10	14	10	10	1	1	8	5	4	2
30/07/2019	283	0	0	2	1	0	9	22	28	23	26	18	24	26	19	20	8	13	12	6	7	0	6	5	6	2
31/07/2019	268	0	0	0	0	0	6	18	24	33	21	27	15	19	16	26	15	6	10	11	1	0	5	6	5	4
1/08/2019	329	0	1	2	0	2	12	16	28	28	28	26	33	38	27	25	17	10	6	8	0	3	6	7	1	5
2/08/2019	299	0	2	2	0	1	14	22	20	27	27	17	34	37	26	15	8	8	10	9	0	0	1	13	4	2
3/08/2019	104	0	2	0	0	0	4	15	6	18	6	22	14	16	0	0	0	0	0	0	0	0	0	0	0	1
5/08/2019	301	0	0	0	0	0	1	22	27	37	20	24	25	26	29	23	21	13	4	7	2	7	0	6	4	3
6/08/2019	288	1	2	2	0	0	7	13	22	36	28	27	23	23	21	27	9	9	10	7	4	6	2	3	3	4
7/08/2019	228	0	2	0	0	2	14	18	22	16	22	24	24	20	12	9	2	8	8	6	1	6	4	6	1	1
8/08/2019	213	0	0	1	0	1	10	13	26	12	20	14	15	24	17	18	4	10	6	8	0	2	4	4	2	2
9/08/2019	171	0	0	0	0	1	11	18	14	17	25	13	11	11	13	2	4	4	7	6	3	7	2	1	0	1
10/08/2019	39	0	0	0	0	0	4	15	8	2	1	5	2	1	0	0	0	0	0	0	0	0	0	0	0	1
11/08/2019	3	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0
12/08/2019	233	0	0	0	0	0	2	27	18	23	10	21	21	21	14	19	9	10	15	6	2	3	4	3	5	0
13/08/2019	264	0	2	0	1	1	12	20	25	19	17	18	22	19	21	17	12	8	11	10	4	6	6	1	10	2
14/08/2019	226	0	0	3	0	1	10	11	25	21	17	19	16	13	12	20	5	7	10	8	2	3	7	6	7	3
15/08/2019	204	0	1	2	1	2	13	17	14	14	10	12	14	12	9	15	7	14	10	11	1	3	7	6	7	2
16/08/2019	212	0	4	1	0	0	12	14	17	17	16	22	24	12	17	9	4	4	10	8	2	5	2	7	4	1
17/08/2019	80	0	3	2	0	1	2	19	14	8	10	5	8	6	0	0	1	0	0	0	0	0	0	0	1	0
18/08/2019	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Ticket Date	Hours (24-hr time)																									
	No. dlvs	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24
19/08/2019	199	0	0	0	0	0	0	17	25	19	17	8	14	17	13	13	8	7	12	6	2	5	6	6	4	0
20/08/2019	202	0	5	0	0	1	8	20	19	13	20	15	16	12	15	7	4	4	8	12	2	6	1	6	6	2
21/08/2019	220	0	4	0	2	1	7	11	27	16	17	17	13	20	11	22	7	7	8	9	6	2	5	2	3	3
22/08/2019	239	0	3	0	0	1	10	16	10	30	16	21	18	17	15	18	8	9	12	11	4	5	3	4	5	3
23/08/2019	209	0	1	0	0	0	11	22	25	13	21	18	17	21	12	11	4	3	6	8	1	3	3	4	4	1
24/08/2019	69	1	5	0	1	2	3	17	9	11	4	5	9	3	0	0	0	0	0	0	0	0	0	0	0	0
26/08/2019	180	0	0	0	0	0	6	15	17	25	15	15	10	13	13	10	2	3	3	11	7	0	4	7	3	1
27/08/2019	175	0	2	0	0	0	7	15	11	19	13	17	14	14	13	11	3	4	5	8	3	1	4	3	6	2
28/08/2019	254	0	0	0	0	0	8	7	23	24	22	18	19	26	16	15	12	11	6	13	1	5	6	6	10	6
29/08/2019	122	0	1	2	0	1	6	10	10	19	13	4	13	6	2	3	0	6	4	8	0	4	3	2	0	5
30/08/2019	60	0	0	0	0	0	8	10	5	3	5	5	4	4	1	4	0	1	1	2	1	1	3	0	0	2
31/08/2019	40	0	0	0	0	0	0	4	13	6	5	3	6	3	0	0	0	0	0	0	0	0	0	0	0	0
2/09/2019	300	0	0	0	0	0	4	24	22	25	17	23	23	31	34	32	18	8	8	12	1	1	6	6	3	2
3/09/2019	212	0	4	1	0	2	9	10	24	23	16	17	16	16	14	6	1	5	9	9	8	3	4	10	3	2
4/09/2019	218	0	2	2	2	3	7	22	18	15	11	19	13	16	12	9	9	11	5	13	3	1	3	11	8	3
5/09/2019	268	0	3	5	0	3	7	21	26	20	18	24	23	24	22	14	8	9	7	10	6	3	3	6	4	2
6/09/2019	229	0	2	2	1	0	7	17	19	17	15	15	22	32	14	13	4	7	5	11	0	1	6	7	7	5
7/09/2019	74	1	2	3	0	0	0	10	17	19	5	7	4	4	0	0	0	0	0	0	0	0	0	0	1	2
9/09/2019	168	0	0	0	0	0	3	21	17	18	9	10	16	12	7	3	6	3	8	10	2	5	3	8	5	2
10/09/2019	228	0	4	4	1	1	12	9	12	25	13	17	14	27	16	9	8	4	8	13	5	4	10	8	2	2
11/09/2019	214	0	3	2	1	0	10	14	16	15	8	23	16	22	13	13	7	4	9	10	4	6	6	7	4	1
12/09/2019	209	0	1	0	0	0	8	13	26	10	17	18	22	17	16	4	4	5	9	8	7	4	10	5	2	3
13/09/2019	180	0	2	0	0	0	13	13	17	14	11	15	19	12	15	6	3	8	4	9	1	7	1	6	1	3
14/09/2019	71	0	3	1	0	1	4	17	10	8	4	10	8	5	0	0	0	0	0	0	0	0	0	0	0	0
16/09/2019	267	3	0	0	0	0	6	27	24	20	10	25	26	29	24	20	12	6	7	10	6	1	2	8	4	0
17/09/2019	69	0	3	2	1	1	8	11	8	4	7	2	5	5	0	0	2	2	2	1	2	1	0	2	0	0

Ticket Date	Hours (24-hr time)																										
	No. dlys	0	0 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 24	
18/09/2019	45	0	0	0	0	0	4	6	3	7	3	8	2	2	1	1	2	1	1	2	0	0	0	0	2	0	0
19/09/2019	52	0	0	0	0	0	2	3	7	10	5	3	3	1	3	1	0	1	2	5	2	3	1	0	0	0	0
20/09/2019	117	0	0	0	0	0	5	8	12	20	7	11	12	6	8	3	2	2	5	7	3	0	5	1	0	0	0
21/09/2019	49	0	0	1	0	1	2	13	8	8	9	3	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0
23/09/2019	199	0	0	0	0	0	4	18	19	23	11	12	17	10	16	9	8	6	11	9	2	3	6	8	3	4	4
24/09/2019	228	1	4	2	0	2	5	20	21	14	11	16	19	24	18	19	11	5	8	6	1	2	6	5	2	7	7
25/09/2019	216	0	2	1	0	1	8	20	27	11	22	17	15	16	16	11	2	4	5	12	1	3	7	10	1	4	4
26/09/2019	222	0	4	3	0	2	10	25	24	12	11	20	24	17	9	10	3	6	7	9	1	5	4	7	8	1	1
27/09/2019	225	0	0	2	1	4	9	17	24	13	16	16	20	29	11	13	8	8	9	8	1	4	7	2	2	1	1
28/09/2019	114	0	2	0	0	1	2	23	18	16	10	16	13	7	1	0	0	0	0	0	0	0	0	0	2	3	3
30/09/2019	266	1	0	0	0	0	5	24	28	26	18	16	31	24	15	17	11	8	8	10	4	4	6	5	5	1	1