

EES Consultation Code of Conduct

Hello,

As per the Bunyip North EES Community Consultation Plan (CCP), Hanson is committed to engaging with the community and project stakeholders during the development of the EES.

To date, Hanson has undertaken various means of engagement such as Community Open Houses, door knocking campaigns, one on one meetings with residents, attending local events, meetings with Local Community Groups as well as continuing to communicate Project Updates via the Community Contact Database.

It is the policy of Hanson to ensure that company projects and activities actively demonstrate respect for the people and organisations we work with, and support inclusive and sustainable community engagement.¹

To achieve this, Hanson wishes to encourage that all parties participating in a meeting respect the **Code of Conduct** outlined below and reserves the right to withdraw its representatives from any event or occasion where it considers a breach of the code has occurred.

Participating parties include community members, representatives of community organisations, Hanson employees and consultant representatives contracted by Hanson to undertake studies defined in the Scoping Requirements document.

Note:

The Code of Conduct will become effective immediately for all aspects of community engagement. It has been issued to the Technical Reference Group, circulated to all registrants of the Community Contact Database, uploaded to the Hanson website at <http://www.hanson.com.au/About/Regulatory-Information/Projects/Bunyip-North-Quarry-EES> and will be included in the Community Consultation Plan Version 3 which is expected to be published by March 2018.

¹ Hanson Bunyip North Quarry, Environment Effects Statement, Community Consultation Plan, 1 November 2017, Version 2, page 9

CODE OF CONDUCT

BUNYIP NORTH QUARRY EES COMMUNITY CONSULTATION

- The facilitator's role is to direct the consultation session/forum. By participating in this session, you agree to respect the facilitator and will support their role in conducting an orderly and fair forum.
- The facilitator has a commitment to attendees to run the session on time and will not extend the timeframe of the session without attendee agreement.
- Each person present has a right to be heard. To provide this opportunity to be heard, only one person may speak at a time. The facilitator will nominate the order of persons who wish to speak and this will be respected.
- Each person present will be provided the opportunity to express their views or the views of the organisation they represent. Difference of opinion must be respected, and personal attacks will not be tolerated.
- Shouting, or voice raising will not be tolerated.
- Information may be challenged, not the person delivering the information.
- Questions of clarification are encouraged, however disparaging comments regarding the information provided is discouraged.
- The facilitator, or any participant, has a right to close the forum/ session if they believe the Code of Conduct outlined above has been breached.