

SERVICE CHARGES

Area - Victoria

Effective Date – 1 January 2024

Expires - 30 June 2024*

*Subject to changes with 30 days notice

ITEM	DESCRIPTION	CHARGE
		All rates are exclusive of GST
Normal Operating Hours Note: All public holidays are treated as a Sunday	Monday to Friday – 6:00am to 4:00pm Saturday – 6:00am to 12:00 noon	Not applicable
Outside Hours Charge Note: Rates are applied as "On site times"	Monday to Friday – 4:00am to 6:00am Monday to Friday – 4:00pm to 6:00pm Monday to Friday – 6:00pm to 4:00am* *including to 4:00am Saturday Saturday - 12:00am to 4:00am Saturday – 4:00am to 6:00am Saturday – 12:00noon to 4:00pm Saturday 4:00pm to Monday 4:00am	\$9.00/m ³ (min charge of \$36.00) \$9.00/m ³ (min charge of \$36.00) \$54.00/m ³ (min charge of \$216.00) \$54.00/m ³ (min charge of \$216.00) \$9.00/m ³ (min charge of \$36.00) \$36.00/m ³ (min charge of \$144.00) \$54.00/m ³ (min charge of \$216.00)
Plant After Hours Service Fee Note: A minimum of 72 hours notice is required prior to delivery	Applies to any supply outside Normal Operating Hours. Note: In addition Outside Hours Charge will also apply. Minimum of 48 hours notice required for all cancellations otherwise fee will be charged regardless of supply. To open outside Normal Operating Hours i.e. for concrete supplied after 6:00pm Monday to Friday, after 4:00pm Saturday and prior to 4:00am Monday the following week	\$4,000 per event (includes one plant, one batcher and one truck. for a period of 4 hours) Over 4 hours \$1,000/hour or part thereof Extra truck hire \$200/hour with a minimum charge of 4 hours per event
Order Cancellation	Applies when a pour less than 50m ³ is cancelled after 12.00pm on the day prior to the pour. Applies when a pour greater than 50m ³ is cancelled after 12.00pm on the day prior to the pour	\$1,590 per event \$3,180 per event
Excess Discharge Time (Waiting Time)	Applies after first 45 minutes on site - Normal Operating Hours - Outside normal Operating Hours	\$3.00/minute after 45 minutes \$6.00/minute after 45 minutes
Truck Standby Fee	Applies outside Normal Operating Hours when an order does not proceed at the original booked time or when delays occur in excess of one hour (with less than 24 hour notice)	\$286.00/hour/truck on a pro rata basis after first hour
Distance Charge	Applies to loads delivered greater than 15kms from the nearest plant outside the metropolitan area	\$2.00/m ³ /km
Minimum Load Charge	Applies to Maxi loads less than 4.0m ³ up to 15kms (excludes Mini Truck Deliveries)	Metro \$100.00 per m ³ (undelivered) (or part thereof) less than 4.0 m ³ Country \$70.00 per m ³ (undelivered) (or part thereof) less than 4.0 m ³
	For loads less than 4.0m ³ delivered greater than 15kms from the nearest plant outside the metropolitan area	\$2.00/m ³ /km
Mini Trucks Charge	All loads requested to be delivered in a mini truck will be charged a Load Fee per truck load. (in lieu of minimum load charge)	\$180.00 per load
Decorative Concrete Load Fee	Applies to all loads of Polished or Exposed Concrete Delivered	\$106.00/load
Returned Product Handling Fee	Applies to any unused concrete returned from site. On all occasions, customers will be given the choice of taking excess concrete on their site, or have it returned to Hanson for disposal at the following costs.	
	0.1m ³ – 3.0m ³	\$510.00
	3.1m ³ – 4.0m ³	\$680.00
	4.1m ³ – 5.0m ³	\$850.00
	5.1m ³ – 6.0m ³	\$1,020.00
	6.1m ³ – 7.0m ³	\$1,190.00
	7.1m ³ – 8.0m ³	\$1,360.00
	8.1m ³ – 9.0m ³	\$1,530.00
	9.1m ³ – 10.0m ³	\$1,700.00
	10.1m ³ – 11.0m ³	\$1,870.00
	11.1m ³ – 12.0m ³	\$2,040.00
Slump Modification	For increased slump greater than 100mm a charge per additional 20mm applies. No deductions apply for slumps less than 100mm Easycrete - Slump 120-160mm	\$4.00 per 20mm of slump (or part thereof) \$6.00/m ³
Manual Additions	All manual additions made at Hanson concrete plant to be added by Hanson Staff only on top of the ordered mix recipe. Product disclaimers will apply. Site induction fee	POA \$150.00/hr/person
Sure-set	Gold Silver Bronze	\$27.00/m ³ \$11.00/m ³ \$7.00/m ³

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Small Aggregate	7mm stone or smaller 14mm Other aggregate sizes	\$24.00/m ³ \$12.00/m ³ POA
Plant Delay Fees	Delays to the Hanson production process due to: 1. Changes to the agreed starting time, or 2. Changes to the agreed consumption rate, or 3. Holding trucks on site in excess of 60 minutes	Hanson reserves the right to recover costs up to \$17,490 per hour
Quarry Opening Fee		\$26,500 per event
Administration Fee	Replacement invoices or delivery dockets	\$9.00/copy
Temperature Control	Compliance with any temperature specification is not included, however temperature controlled mixes can be supplied	
Concrete Testing	Refer Technical Services Charges attached or provided separately include mix processing fee	
ORDER CANCELLATION		
Quarries	Applies when an order for delivered material of 500 to 999T is cancelled after 3pm the day prior to delivery Applies when an order for delivered material of 1000T or more is cancelled after 3pm the day prior to delivery Applies when an order for delivered material is cancelled the day of confirmed supply or delivery is deferred	\$2500 per event \$5000 per event \$200 per hour per truck allocated, minimum 4 hours charged greater than 2 hours by recipient
Cement Treated Crushed Rock	Applies to all Cement Treated Crushed Rock orders	\$400 per event
Quarry non-receipt charge	Applies to returned loads due to inability of site to accept	Full delivered price + 100%

Please note: all service charges and testing charges will be applied over and above rates charged for concrete. All charges are subject to change without notice.

Product Testing

- Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.

Imagecreteexpose® (Exposed Aggregate Concrete) and Imagecretepolish® (Polished Concrete)

- For Quality Assurance purposes, Imagecreteexpose and Imagecretepolish will be batched and sold as a 1.0m³ minimum with 0.1m³ increments.
- Pumpability of Imagecreteexpose® and Imagecretepolish® is not guaranteed and we recommend that alternate methods of placement be used (eg crane and kibble).
- Raw materials used in the Imagecreteexpose® and Imagecretepolish® range are products of nature and therefore subject to variation in consistency, appearance, quality and texture. Any samples shown in brochures or at displays are indicative and illustrative only of the type of finish expected.
- Displays are typically shown with a full exposure and customers must advise their concreter as to the desired finish they require (ie. Full, Medium or Light Exposure).
- No guarantee of product colour or textured finish is given or implied. Aggregates may contain natural impurities such as ironstone, which may cause rust staining. To reduce the impact of these variations we recommend this product be sealed.
- Minimum 72 hours notice is required prior to delivery excluding standard range.

Imagecretecolour® (Coloured Concrete)

- For Quality Assurance purposes, Imagecretecolour® or concrete containing liquid colour will be batched and sold as a 1.0m³ minimum with 0.1 m³ increments thereafter.
- Concrete containing coloured oxide will be batched and sold in 1.0 m³ increments only.
- Minimum 72 hours notice is required prior to delivery

Delivery Notice - Special Mixes

- For all special mixes not mentioned above a minimum of 72 hours notice is required prior to delivery.

Waterproof Concrete

- Hanson does not guarantee waterproofness or impermeability of concrete or any resultant structure when a specification calls for the inclusion into a mix of a permeability reducing admixture or water proof admixture treated concrete.
- Minimum 72 hours notice is required prior to delivery

Load Size Restrictions

- To comply with quality assurance certain standard products will be sold and batched with a minimum load size of 1.0m³ and quantity increments will apply.
- For certain non-standard products, and all products above 50MPa will be sold and batched with a minimum load size of 2.0m³ and quantity increments will apply.
- These load size restrictions may change periodically. For further information please contact your Hanson representative.

Shrinkage Specification

- Shrinkage specification is based on laboratory test results as per AS1012. Site testing could result in variations in test results of up to ±150 microstrain.

Contract Documents

- Hanson reserves the right to negotiate all conditions contained in any contract/ agreement documentation. Until such negotiations have taken place Hanson Terms and Conditions of Sale, which have been included with this submission, will take precedence.

Raw Material Changes

- Industry supply constraints may require any submitted mix designs to vary without notice. Changes in available quantities of Cement, Fly Ash, Sand and Aggregate may mean mix designs are modified in order to maintain supply of concrete to your project and are therefore unavoidable. Our technical team will ensure mix designs are varied using raw materials with similar physical and performance characteristics complying with relevant specification and performance standards.

Steel Fibres

- Supply and price of concrete that includes steel fibres is dependent on the availability and raw material cost at time of order placement.
- Therefore, Hanson cannot provide fixed price or guarantee of delivery for this type of concrete

Payment Terms and GST

- Cash sales – payment required prior to delivery
- Credit accounts – within any credit period granted in writing by Hanson
- All rates are exclusive of GST

Credit Card Payments

- Hanson has the option for account customers to pay their invoices via credit card. This payment method will attract a surcharge of 1.0% for MasterCard and Visa and 2.04% for AMEX.

TECHNICAL SERVICES CHARGES

Area - Victoria

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STANDARD TESTING SERVICES

Monday to Friday between 6:00 am and 4:00 pm

Note: All public holidays are treated as a Sunday

	Test Method	CHARGE	BILLING UNIT
		All rates are exclusive of GST	
Standard Compression Test - 100mm cylinders – (minimum of 3 cylinders, includes one slump)	AS1012	\$285.00	per test
Extra Compression Test - 100mm cylinders	AS 1012.9	\$85.00	per cylinder
Extra Compression Test - 100mm cylinders (to be tested within 28 hours of sample)	AS 1012.9	\$135.00	per cylinder
Compression Test - 100mm cylinders cure and crush only (delivered to laboratory)	AS 1012.9	\$50.00	per cylinder
Extra Slump Test (if already on site)	AS 1012.3.1	\$65.00	per slump
Slump Flow Test	AS 1012.3.5	\$70.00	per flow
J-Ring Test	AS 1012.3.5	\$80.00	per test
T-500 Test	AS 1012.3.5	\$80.00	per test
Standard Flexural Test – 100mm beam (minimum of 3)	AS 1012.11	\$420.00	per test
Extra Flexural Test – 100mm beam	AS 1012.11	\$135.00	per beam
Flexural Test – 150mm beam (minimum of 3, includes one slump)	AS 1012.11	\$680.00	per test
Extra Flexural Test – 150mm beam	AS 1012.11	\$230.00	per beam
Air Content (if already on site)	AS 1012.4.2	\$85.00	per test
Apparent Volume of Permeable Voids (AVPV)	AS 1012.21	\$400.00	per test
Grout test - Cube 75/50mm (minimum of 3)	AS 1012.9	\$230.00	per test
Extra Grout - Cube/Grout Cube cure and crush only (delivered to laboratory)	AS 1012.9	\$60.00	per cube
Extra Grout - Cube/Grout Cube cure and crush only (PICK-UP BY HANSON)	AS 1012.9	\$70.00	per cube
Drying Shrinkage (set of 3) Cast and measure	AS 1012.8.4/13	\$550.00	per test
Drying Shrinkage (set of 3) Measure only	AS 1012.13	\$450.00	per test
Core test (compression only)	AS 1012.14	\$165.00	per core
Chloride Permeability Testing price subject to 6 monthly review	ASTM C1202	on request	per test
Chloride Diffusivity (per 3 cylinders) price subject to 6 monthly review	NT Build 443	on request	per test
Chloride and sulphate test on hardened concrete price subject to 6 monthly review	AS 1012.20	\$350.00	per test
Bleed test (if already on site)	AS 1012.6	\$380.00	per test
Setting time test – initial setting time (if already on site)	AS 1012.18	\$380.00	per test
Fibre content in plastic concrete (if already onsite)	RC377.01	\$400.00	per test
Density of fresh concrete (if already on site)	AS 1012.5	\$95.00	per test
Density of hardened concrete (Method 1)	AS 1012.12.1	\$70.00	per test
Density of hardened concrete (Method 2)	AS 1012.12.2	\$120.00	per test
Site Establishment Fee (for testing where tester is not already on site unless listed in price)	-	\$130.00	per site
Concrete Mix Trial (materials to be supplied to laboratory and includes slump and up to 6 compressive strength cylinders)	AS 1012.2	\$1,400.00	per mix

NON-DESTRUCTIVE TESTING CHARGES

Concrete Maturity Sensor	ASTM C 1074	\$255.00	per sensor
Site Visit	ASTM C 1074	\$195.00	per visit
NATA Endorsed maturity report	ASTM C 1074	\$80.00	per report
Schmidt Hammer Test and Report - Melbourne Metro area (Additional hourly charges for Concrete Solutions Specialist will apply for visits >2 hours)	-	\$390.00	per site
Site Investigation incl. Formal Report - Melbourne metro area	-	\$195.00	per hour

For other test types and charges, please refer to the local Hanson Technical Service Centre for further details.

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Test Method

CHARGE

BILLING UNIT

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STANDARD AGGREGATE TESTING SERVICES (AS 1141)

Sampling of Soil / Aggregate	AS 1141.3.1	\$35.00	per sample
Bulk Density of Aggregate	AS 1141.4	\$145.00	per test
Particle Density & Water Absorption (fine aggregate)	AS 1141.5	\$210.00	per test
Particle Density & Water Absorption (coarse aggregate)	AS 1141.6.1	\$175.00	per test
Particle Size Distribution by sieving (< 4.75mm)	AS 1141.11.1	\$125.00	per test
Particle Size Distribution by sieving (4.75mm – 20mm)	AS 1141.11.1	\$175.00	per test
Particle Size Distribution by sieving (> 20mm)	AS 1141.11.1	\$205.00	per test
Particle Shape by Proportional Calliper (inc. PSD)	AS 1141.14	\$290.00	per test
Flakiness Index (inc. PSD)	AS 1141.15	\$290.00	per test
Average Least Dimension, exc. PSD (> 10mm)	AS 1141.20.1	\$175.00	per test
Average Least Dimension, exc. PSD (5mm & 7mm)	AS 1141.20.2	\$175.00	per test
Average Least Dimension, exc. PSD (Calculation)	AS 1141.20.3	\$60.00	per test
Aggregate Crushing Value	AS 1141.21	\$405.00	per test
Wet Dry Strength Variation	AS 1141.22	\$460.00	per test
Los Angeles Value	AS 1141.23	\$265.00	per test
Sodium Sulphate Soundness – cost per test fraction	AS 1141.24	\$250.00	per fraction
Degradation Factor – Fine, Coarse & Source Rock (exc. Crushing if required)	AS 1141.25.1, 25.2, 25.3	\$185.00	per test
Coarse Aggregate Quality by Visual Assessment	AS 1141.30.1 / RC 372.01	\$115.00	per test
Light Particles	AS 1141.31	on request	per test
Weak Particles in Coarse Aggregates	AS 1141.32	\$140.00	per test
Clay & Fine Silt (settling method)	AS 1141.33	\$70.00	per test
Organic Impurities Other Than Sugar	AS 1141.34	\$70.00	per test
Presence of Sugar	AS 1141.35	\$140.00	per test
Potential Alkali-Silica Reactivity	AS 1141.60.1 / RC 376.03	on request	per test

STANDARD CEMENT TREATED TESTING SERVICES (AS 5101)

Cement Content of Treated Roadbase Material	AS 5101.3.3	\$120.00	per test
Unconfined Compressive Strength – Preparation & Testing (2 specimens per test minimum)	AS 5101.4	\$350.00	per test
Unconfined Compressive Strength – Testing only	AS 5101.4	\$120.00	per cylinder

STANDARD SOIL TESTING SERVICES (AS 1289)

Soil Moisture Content – Oven / Frypan drying method	AS 1289.2.1.1 / 2.1.6	\$45.00	per test
Determination of the Liquid Limit of a Soil	AS 1289.3.1.1		
Determination of the Plastic Limit of a Soil	AS 1289.3.2.1		
Plasticity Index of a Soil	AS 1289.3.3.1	\$200.00	per sample
Determination of the Linear Shrinkage of a Soil	AS 1289.3.4.1		
Particle Size Distribution of a Soil or Roadbase material	AS 1289.3.6.1	\$255.00	per test
Sand Equivalent of a material	AS 1289.3.7.1	\$185.00	per test
Determination of the pH of a Soil	AS 1289.4.3.1	\$170.00	per test
Determination of the Electrical Resistivity of a Soil	AS 1289.4.4.1	on request	per test
Maximum Dry Density of a Soil – Standard Compaction	AS 1289.5.1.1	\$235.00	per test
Maximum Dry Density of a Soil – Modified Compaction	AS 1289.5.2.1	\$275.00	per test
California Bearing Ratio	AS 1289.6.1.1	\$290.00	per test
Permeability of a Soil	AS 1289.6.7.1 / 6.7.2	on request	per test
Effective Angle of Internal Friction	Q181c	on request	per test

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BILLING

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UNIT

AFTER HOURS AND EXTRA CHARGES

Laboratory Opening fee - Outside normal working hours (plus relevant testing charges)	-	\$650.00	per item
After Hours Call Out Fee (does not include testing charges)	-	\$525.00	per event
After Hours Testing Surcharge (Weekdays between 4:00 pm and 6:00 pm)	Standard Rate plus 50%		-
After Hours Testing Surcharge (Saturdays between 6:00 am and 12:00 pm)	Standard Rate plus 50%		-
After Hours Testing Surcharge (Weekdays between 6:00 pm and 6:00 am, Saturdays before 6:00 am or after 12:00 pm, Sunday and Public Holidays)	Standard Rate plus 100%		-
Slow Testing Surcharge/Waiting time (less than 1 standard compression tests per hour due to site delays, or delays to original start time)	-	\$140.00	per hour
Travel Charge (if more than 40km from Laboratory location)	-	\$2.00	per km
Cancellation of Testing within 90 minutes of test booked - normal hours (6:00 am to 4:00 pm)	-	\$270.00	per event
Cancellation of Testing within 24 hours - after hours work (Weekdays between 6:00 pm and 6:00 am, Saturdays before 6:00 am or after 4:00 pm, Sunday and Public Holidays)	-	\$1,200.00	per event
Change test age for cylinder / beam testing (if arranged after on-site testing has been completed)	AS 1012.9	\$70.00	per cylinder
Site Supervision (with or without on-site testing)	-	\$175.00	per hour
Re-issue / re-print of test certificates	-	\$50.00	per report
Department of Transport (VicRoads) conc. mix registration – Customer submit	Section 610	\$120.00	per mix
Department of Transport (VicRoads) conc. mix registration – Hanson submit	Section 610	\$700.00	per mix
Technical Manager / Specialist Hourly Rate	-	\$195.00	per hour
Concrete Solutions Specialist Specification Review / Optimisation	-	\$195.00	
AS1379 Compliance Report		\$200.00	per report
Concrete Compressive Strength Projection Report		\$150.00	per report
Curing Box Supply/Lost/Damaged		\$400.00	per item
Concrete Cylinder Moulds Lost/Damaged		\$350.00	per item
Inductions		POA	per project
Test Report Upload to Client System		\$18.00	per report

Product Testing

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